



# Honour.<sup>W</sup>

## Westpac Community Treasurers' Awards 2011

The crucial work carried out by Australia's 600,000 community groups relies heavily on the untiring, highly skilled, passionate and deeply committed efforts of our voluntary community treasurers.

We say thanks.



The Community Financial Centre



[ourcommunity.com.au](http://ourcommunity.com.au)



The Hon. Mike Baird MP,  
Treasurer of New South Wales

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**The work of our voluntary community treasurers enriches the lives of many Australians.**

**The treasurer’s unstinting efforts to keep the books balanced mean that community organisations can get on with what they do best – connecting, protecting and supporting their communities.**

**I’m delighted to have been invited to take part in the 2011 Westpac Community Treasurers’ Awards, an initiative developed by Our Community and Westpac to recognise the unpaid work of honorary treasurers across the nation.**

**These awards draw attention to the terrific work being carried out by voluntary treasurers right across Australia. In many instances these people are the backbone of our communities.**

**The awards also serve to highlight the importance of financial literacy – an important life skill for anyone, and the foundation of any healthy community group.**

**I congratulate the winners of the 2011 awards – Fran Galvin OAM and Carol Ross and Peter Stevens and – and commend them as great role models for their organisations, and their communities.**

**I’d like to congratulate Westpac and Our Community for their initiative in developing these Awards and their work on initiatives such as the Community Financial Centre.**

**And I’d like to encourage people to go on supporting the work of their local community groups and community treasurers by nominating other great treasurers for next year’s awards.**

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# ABOUT THE WESTPAC COMMUNITY TREASURERS' AWARDS

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There are hundreds of thousands of community groups in Australia who rely on the unsung and unpaid labour of honorary treasurers.

Responsible for the financial wellbeing of their organisation, they often go above and beyond the call of duty to make sure ends meet.

Recognising this, the Westpac Community Treasurers' Awards have been established to show appreciation of the immense contribution community treasurers make to their community groups, the community sector, and to Australia.

Launched in 2009, this national competition is designed to unearth three unsung community treasurers who fulfil the duties of ensuring good financial management, good financial governance and good financial outcomes.

Congratulations to the winners. **We are in their debt.**

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### Awards are given for treasurers in three budget classes:

#### Small organisations

For organisations with an annual income of less than \$100,000 per annum.

#### Medium organisations

For organisations with an annual income of between \$100,000 and \$1 million per annum.

#### Large organisations

For organisations with an annual income of more than \$1 million per annum.

### Prizes:

The winner in each class wins \$5000 for their organisation and an impressive trophy to recognise their achievements, plus \$5000 worth of tools and training.

All treasurers nominated and eligible for an award receive a Certificate of Recognition to mark the esteem in which they are held by their community.

### Judging:

Winners are decided by a panel of eminent community leaders with expertise in financial and treasurer roles. Winners are notified by telephone.

**Community group treasurers are untiring, painstaking, and efficient. They work long hours without asking for thanks or recognition. They keep the group afloat. Good treasurers are vigilant, prudent, consistent, diligent, innovative, and compassionate.**

**They have to get the basics right. There's no room for flimflam, big talk, or massaging of the figures. The money just has to be there – or everybody misses out. We owe them a lot.**

**We say thanks.**

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**CONGRATULATIONS TO  
THE 2011 WINNERS**

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2011 WINNER  
**LARGE  
ORGANISATION  
CATEGORY**

**FRAN GALVIN OAM,**  
Treasurer, Community Living  
& Respite Services Inc.

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2011 WINNER  
**MEDIUM  
ORGANISATION  
CATEGORY**

**CAROL ROSS,**  
Treasurer,  
Kage

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2011 WINNER  
**SMALL  
ORGANISATION  
CATEGORY**

**PETER STEVENS,**  
Treasurer, Wolli Creek Preservation  
Society Inc

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## TREASURERS WORKING ACROSS THE NATION

The nominations for the 2011 Westpac Community Treasurers' Awards provide a fascinating snapshot of the extraordinary breadth of work being undertaken by community groups right across Australia:

### There's the tried and true,

Scouts and guides, surf life saving clubs and other emergency services organisations, church groups, educational facilities, neighbourhood houses health and welfare support groups, animal welfare organisations, playgroups, economic development groups, show and historical societies, country women's associations.

### There's the unusual,

Like taking part in the sports of dog agility or floorball? Fancy working with model buses? Want to help preserve the Western Australian Outback Heritage Horse, or record and preserve the history of the SA Police Force, or commemorate the 1956 Olympic Torch Relay torchbearers? Then there's a group out there for you.

### The arty,

Everything from cake decorator's to country music clubs, along with drama, theatre and arts groups, choirs and brass bands, writer's groups, wood crafters and folkdancing associations.

### The sporty

Football, netball, soccer, croquet, swimming, golf, softball, baseball, volleyball, tennis, hockey, bowls, calisthenics, squash, gymnastics, rugby league, cricket, shooting, and even sports trainers' and umpires' clubs.

### And the outdoorsy.

Four wheel drive and orchid and sailing and equestrian and archery and gliding and anglers' and yacht clubs.

### There are fellowship groups,

Ionian, Soroptimist, Lions, Rotary and Probus Clubs, Masonic Lodges, men's shed groups, Fu-Ring-Gai and Order of the Eastern Star groups.

### And organisations for particular groups of migrants.

Hungarian, Indian and Greek senior citizens' clubs, a Manx society and a society for Scottish Gaelic speakers.

### And groups for those who want to provide a service to others

Hall, recreation reserve and cemetery management committees, seafarers' support organisations, relief of poverty organisations, voluntary fire brigades and ambulance teams and rescue helicopter support groups.

### Or to fight for justice.

Aboriginal, disability, anti-violence and mental health advocacy organisations.

### There are groups for the young,

Junior sports and little athletics clubs, youth clubs and development organisations.

### And for the more mature.

Senior citizens clubs, retirement village associations.

### There are groups for people who want to come together to share an interest

Bridge club, darts clubs, model engine clubs, an Irish Wolfhound Club.

### Or to support the environment

Friends-of beaches, parks, gardens, creeks; sustainability awareness groups, orchid societies

### Or to share the good life.

Wine and food appreciation association.



## WHAT PEOPLE SAID ABOUT THE 2011 NOMINEES

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Nominations for the 2011 Westpac Community Treasurers' Awards were drawn from all corners of every state of Australia – from major cities, regional centres and tiny towns; from big organisations and small, and everything in between; and from all sections of the community sector.

A total of 513 entries were received, an increase of 21% on the 2010 awards.

Passion is not a quality that you might naturally associate with those charged with crunching the numbers and keeping the books – but that stereotype clearly doesn't apply to community group treasurers. The nominations reveal an army of highly passionate and committed treasurers fanning out right across the country, with countless examples of innovation, leadership and finely honed teamwork.

In many cases, it is work that has literally saved organisations from going under. In others, it has helped to transform a group from ordinary to extraordinary.

Not every nominee has formal training in finance or accountancy, or work experience in those roles (though many have run their own businesses). But they're far from naive amateurs. These are people who saw a need in an organisation they were passionate about, got the training and advice they needed and put up their hand (or answered a tap on the shoulder), in many cases transforming the organisation from a shoe-box outfit into a well-oiled machine.

Nominees were a mix of retirees and full and part-time workers fitting their treasurer's tasks in among other commitments.

The judges were inspired to read about treasurers taking on huge challenges, learning new skills, trying new things, donating vast amounts of their time.

They read about treasurers who formed the backbone of their community organisations (and, indeed, their communities), often going well above and beyond what was expected of them in their roles.

So what are the qualities that make really good Community Treasurers stand out from the pack?

Read on to learn how colleagues, peers and admirers described the 2011 winners.



## FRAN GALVIN OAM

2011 WINNER

**LARGE  
ORGANISATION  
CATEGORY**



### FRAN GALVIN OAM

Community Living and  
Respite Services Inc.  
Shire of Campaspe, Victoria

RAPID growth can be a challenge for any organisation, but thanks to the stewardship of northern Victorian voluntary treasurer Fran Galvin, it has not proven troublesome for Community Living and Respite Services (CLRS).

The organisation works to provide quality, flexible, responsible and affordable services for carers, people with a disability, the aged and their families in the Shire of Campaspe, 200kms north of Melbourne.

Fran has been involved in the organisation since it began in 1979, signing up as a founding board member and treasurer.

CEO of CLRS, Suzanna Barry, says one of Fran's greatest achievements has been to ensure financial stability for the organisation amid a period of rapid growth. Annual income has increased from around \$700,000 per annum in 2001 to a budgeted income of \$5 million for 2011-12.

"The treasurer has shared her vast knowledge and experience and has contributed to systems development to keep ahead of growth," Suzanna says.

Another of Fran's great traits as treasurer is an ability to look through the numbers to see the people, an attitude that has helped to ensure that service provision remains paramount for CLRS.

"The treasurer has been an advocate for allocating resources to service provision, with less focus on the 'bricks and mortar' model that locks the organisation into inflexible supports," Suzanna says.

"Rather, she has been an advocate for a balance of leasing and ownership.

"The treasurer has encouraged management to think broadly, to challenge government and to develop programs to meet the changing needs of our service users.

"Fran has listened to the voices of families and people with disabilities in the community, which have been translated into new models" – for example, a new program to support the families of children impacted by Autism and Asperger's Syndrome.

Fran is clearly both a steadying and inspiring force on the board, and within the organisation. She promotes broad-thinking and an anything-is-possible attitude, Suzanna says.

"Her passion to assist people with disabilities and their families remains strong and focused."

**“Passion  
and  
Focus”**





## CAROL ROSS

2011 WINNER  
**MEDIUM  
ORGANISATION  
CATEGORY**



**CAROL ROSS**  
KAGE Physical Theatre  
Melbourne, Victoria

Sometimes you need an old hand but at other times, it's fresh eyes that are required. That was the situation for Melbourne-based dance theatre company KAGE when Carol Ross joined the Board.

"Carol has brought to our attention numerous ways in which to improve our financial situation and it's largely thanks to her, and the support of the Board, that our next show, LOOK RIGHT THROUGH ME is going ahead and I am getting paid!" says KAGE General Manager Simone Collins.

Among the financial innovations that have emerged under Carol's watchful eye have been the introduction of a direct ticket payment system, an online donations facility and a soon-to-be-launched crowd source funded project.

Carol's instigation of a more holistic approach to fundraising has seen KAGE move from almost total reliance on precarious government arts funding to a situation where their most recent premiere season of SUNDOWNER, a dance-theatre work highlighting the experiences of people with dementia, had no government arts funding at all.

The premiere season was instead financed by contributions from the philanthropic sector, corporate sponsors, matched giving, in-kind support, private donors, earned income and a grant from the Department of Health and Ageing.

"We raised over \$100,000 cash from new sources, plus even more in the form of in-kind support," Simone says.

"Working closely with KAGE's General Manager, Carol has established a private giving program for KAGE that reaches out to our strong supporter base with regular communication through social media.

"In addition, KAGE has undertaken a more strategic approach to developing potential donor relationships, with Carol taking the front foot by organising meetings with key stakeholders."

Carol's first task when she took up the role of treasurer was to cast a critical eye over the organisation's internal processes and financial procedures.

"This was a well-needed shake-up for the association and took bold leadership skills from Carol, especially as she was brand new to both the committee and to the role of treasurer. Carol threw herself in head-first," Simone says.

Carol overhauled the organisation's reporting framework and introduced systems that now provide a clearer view of KAGE's true financial position, both current and projected. This has laid the foundations for a vastly improved system of planning and resource allocation.

The result of Carol's work, a stronger and more vibrant dance-theatre company, demonstrates the transformative potential of a confident, engaged treasurer who has won the support of staff and board colleagues.

**“Carol  
threw  
herself  
in head-  
first”**



## PETER STEVENS

2011 WINNER

**SMALL  
ORGANISATION  
CATEGORY**



### PETER STEVENS

Wolli Creek Preservation Society Inc.  
Inner south-west Sydney, NSW

No voluntary treasurer's job is easy – but the job of the treasurer of an entirely volunteer-based organisation is perhaps the toughest of all.

There's no staff member to prepare the budgets or write the reports; no one else to write the cheques, take the deposits to the bank, file the receipts or acquit the grant – it's all down to you.

Not that anyone's complaining; at least, Peter Stevens isn't.

“Peter never grumbles or sighs when you hand him a bunch of receipts,” says Ulrike Schnabel, who is a colleague of Peter's serving as Vice-President on the Wolli Creek Preservation Society committee.

Formed in 1984, the Society works to keep the Wolli and Bardwell Creek valleys in a natural condition. The organisation was formed with the aim of saving the Wolli Valley from motorway development. While remaining a volunteer-based organisation, the Society's emphasis has since changed to bush regeneration, education and recreational activities.

As well as his core work as the treasurer – ordering, invoicing, banking, receipting, preparing cheques for signature and maintaining records and archives – Peter also organises fundraisers, oversees the membership list, instigates partnerships and alliances, and is helping to spearhead the group's move onto the internet and into the world of social media.

In fact, the Society's level of activity – and success – is staggering.

“Over the past six years, Wolli Creek Preservation Society has more than doubled its membership to 430,” Ulrike says. “In the same period, WCPS has expanded its financial activity enormously, from a balance of around \$5000 and an annual income of about \$3000 to a balance of over \$136,000 and an income of over \$70,000.”

A total of nine separate grants were being administered by the Society in 2010.

In the end, though, it all comes back to the connection with the cause.

“While Peter handles the administrative tasks around various bushcare sites and flora and fauna-related issues in the valley, he enjoys his own hands-on time during bushcare sessions which take him up close to the real thing, the native plants in the Wolli Valley,” Ulrike says. “Peter always has time to explain bushcare techniques to the volunteers and helps them identify plants to make sure that only the weeds come out of the ground and the native plants thrive.”

Thanks to Peter's contribution, it's not only the plants that are thriving.

**“A  
driving  
force”**



## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

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**Ron Abela** Monaro Early Intervention Service Inc (MEIS), NSW

**John Adams** Alamy Creek Reserve Trust, NSW

**Debra Allard** Burringbar School of Arts Hall NSW

**Grant Allen** GyMEA Bay Cricket Club Inc, NSW

**Trevor Allen** Griffith SSAA, NSW

**Casey Anderson** Berwick Netball Club, VIC

**Nola Angus** Busselton Historical Society Inc, WA

**Lynne Anlezark** Country North Community Services Inc, SA

**Leon Apelt** Southern Spirit Inc, VIC

**David Appleby** Uniting Church In Australia, Yass Parish, NSW

**David Appleby** Altona Junior Football Club, VIC

**Barbara Ashton** Forresters Beach Retirement Village Residents Committee, NSW

**Tanya Attwood** Bakers Hill Progress & Recreation Association, WA

**Shane Austin** Hornsby Model Engineers, NSW

**David Baldwin** Bungam Beach Surf Life Saving Club Inc, NSW

**Neil Ballantine** Balmain & Districts Amateur Darts Association, NSW

**Mark Bancroft** GRC Peakhurst Campus P&C, NSW

**Elizabeth Banister** Pangerang Community House, VIC

**Tanya-Marie Barbour** Busselton Volleyball Association Inc, WA

**Lona Bardenhagen** Lilydale Bowls Club (Inc) - Tasmania, TAS

**Louise Barker** Willoughby 1st Scouts, NSW

**Pauline Barnard** Koala Gymnastic Club Noble Park, VIC

**Karen Barnes** Ipswich Women's Shelter Inc, QLD

**Aria Bayles** St Helens Stallholders Market Association, TAS

**Georgina Beecroft** West Brookton Volunteer Bushfire Brigade, WA

**Doug Beaver** Lakes United Junior Rugby League Football Club, NSW

**Stephen Bell** Cherrybrook Presbyterian Church, NSW

**Liz Bennie** Australian Red Cross Coffs Harbour Branch, NSW

**Robin Berry** Chelsea Lawn Tennis Club Inc, VIC

**Merran Bertonlin** Cooma Branch of the Royal Society for the Prevention of Cruelty to Animals NSW, NSW

**Fred Birrell** Heartbeat Incorporated - Adelaide Central Branch, SA

**Stanley Bishop** Rotary Club of Caboolture, QLD

**Janis Blackburn** Queensland Manx Society, QLD

**Michael Bladen** Wonthaggi Woodcrafters, VIC

**Vivienne Blakeney** Capabilities Employment Service Inc, QLD

**Heidi Bone** Isis - The Eating Issues Centre Inc, QLD

**Don Boscoe** Coast Guard Redcliffe, QLD

**Mick Boulton** Lions Club of East Maitland, NSW

**Kelli Bowles** Harvey Brunswick Leschenault Junior Football Council, WA

**Jim Box** Sydney Frontrunners, NSW

**Karen Boye** Corrimal Chamber of Commerce, NSW

**Tammy Boyle** SPC Netball Club, QLD

**June Boyton** Sarah Claydon Village Auxiliary, NSW

**Amanda Brabham** AWARE wildlife rescue, VIC

**Colin Brain** Probus Club Caloundra 86, QLD

**Deb Brancatisano** Saints Netball Club Inc, VIC

**Robin Breen** Gympie & District Riding for the Disabled, QLD

Margaret Bridle Genoa Sports Club Inc, VIC

**Michael Broom** Caroline Chisholm School Parents and Citizens Association, ACT

**Louise Brosnan** The Foundation for Education and Training Limited trading as Kenvale College, NSW

**Audrey Brown** Moora Country Womens Association, WA

**Terry Brown** Monarto Shooting Complex Inc, SA

**Phillip Browne** The Erydene Trust, NSW

**Jillian Brunelli-Brondex** Barker College Mothers' Association, NSW

**Norman Bryant** Littlewood Charities Club Inc, VIC

**Jill Buick** Bordertown Spring Festival and Show Society Inc, SA

**Martin Bull** Lighthouse Foundation, VIC

**William Bundy** Cowra Mens Shed, NSW

**Nicola Burnett** St Mark's Family Church, VIC

**Maggie Burns** Appin Hall Children's Foundation, TAS

**Glen Burns** Liverpool-Fairfield Community Radio Co-operative Limited, NSW

**Glynis Butteriss** Friends of Lane Cove National Park Inc, NSW

**Diana Byrne** United Way Central Coast Community Chest, NSW

**Ross Byrne** St Augustine's Outreach Services (SoS Inc), VIC

**Rosemarie Calvert** Ballarat Community Health VIC

**Keith Campbell** Nelson Bay Town Management Inc, NSW

**Helen Campbell** Warringah Masters Swimming Inc, NSW

**Audrey Campbell** Sassafras Wesley Vale Branch of the Country Women's Assoc. of Tasmania, TAS

**Douglas Campbell**, RAAF Association Qld. Division Nambour Branch, QLD

**Gaile Campbell**, Burnett War Memorial Museum Assoc. Inc, QLD

**Darren Careless** Huntingtons Queensland, QLD

**Reg Carlyle** Kragra Gymkhana Association Inc, QLD

**Peter Carroll** Maroochydore Surf Life Saving Club, QLD

**Stephen Carusi** Box Hill North Cricket Club, VIC

**Francis Castellino** Institute of Chartered Shipbrokers (Australia/New Zealand), VIC

**Sandra Cattanach** Combined Probus Club of Mandurah, WA

**John Chapman** Roe Districts Men's Hockey Association, WA

**Fazette Cheetham** Pine Agility Dog Sports Club Inc, QLD

**John Childs** Dead Centre Bowhunters, NT

**Roland Chin** St John Ambulance Australia (NT) Inc, NT



## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

- Carol Clifford** Donnybrook Country Club Inc, WA
- Jessie Coleman** North Queensland Association for Blind Citizens Inc, QLD
- Lorrae Collins CA** Volunteer Marine Rescue, NSW
- Jill Compton** Albany Equestrian Centre, WA
- Katrina Cooke** St Kilda Youth Service, VIC
- Lynne Cooke** Koorda Community Resource Centre, WA
- Julie Coote** Manilla Central School P&C Association, NSW
- Joseph Corponi** Asylum Seeker Resource Centre, VIC
- Ainsley Corteling** Melbourne East Disability Advocacy, VIC
- Farhad Couhbor** Spiritual Assembly of the Bahais of Australian Capital Territory Incorporated, ACT
- Geoff Cox** Clifton Hill Presbyterian Kindergarten Inc, VIC
- Joan Coyle** Canberra Chapter No. 52 Order of the Eastern Star, ACT
- Amy Craig** Raise The Gong Inc, NSW
- Frank Crawford** Menai Community Services, NSW
- Jim Crawshaw** Regional Information & Advocacy Council Inc, VIC
- Jennifer Crew** Friends of the Old Teachers' College, Armidale Inc, NSW
- Melissa Cristinelli** Manjimup Family Centre, WA
- Dennis Croft** Metropolitan Caloundra Surf Lifesaving Club, QLD
- Jesse Curtis** Bayswater Lacrosse Club, WA
- David Daff** Doveton Baptist Benevolent Society, VIC
- Snez Dalceska** Port Kembla Youth Project Inc, NSW
- Julie Davey** Redbacks Floorball Club (Inc), WA
- Val Davidson** St. Stephen's Presbyterian Church Tenterfield, NSW
- Norma Davies** Golden West Dolphins Swimming Club, WA
- Jack Davis** St Andrews Presbyterian Church, Bowral, NSW
- Stephen Davis** Menai Roosters JRLFC, NSW
- Terry Davis** Orange Men's Veterans Hockey Association, NSW
- Geraldine Davis** Friends of Australian AridLands Botanic Garden, SA
- Nadine Dean** Parameadows Ex Students Group, NSW
- Doug Denby** The Pony Club Association of NSW, NSW
- Debbie Devereux** Towns Souths Hockey Club, WA
- Kylie Dickson** Palawa Aboriginal Corporation, TAS
- Robyn Dilger** Flinders Island Sports & RSL Club Inc, TAS
- Sandy Dixon-Hughes** Manly Warringah and Pittwater Branch Animal Welfare League NSW, NSW
- Daphne Dodd** The Mission to Seafarers Geraldton, WA
- Peter Dodds** Bathurst Seymour Centre, NSW
- Rosemary Dowton** Bundanoon and District Preschool Kindergarten Association Incorporated, NSW
- Peta Drake** Gift of Hope Inc, NSW
- Don Driver** Long Island Village Social Committee, VIC
- Ian Dunell** Kinglake Community Emergency Response Team, VIC
- Garry Dunn** Bairnsdale Christian Community School, VIC
- Brenton Durham** Woodville South Sports & Community Club, SA
- Ken Durrant** New Life Christian Centre, SA
- James Duskovic** Point Cook Community Baptist Church, VIC
- Kevin Dwyer** Lachlan Valley Community Radio Inc, NSW
- Neville Eastman** Intown Centre Inc, WA
- Hayden Edwards** Eastwood Community Centre, SA
- Andrea Ehlers** Emergency Architects Australia, NSW
- Margaret Elsley** Christ Church Anglican Church, VIC
- Catherine Elsworth** Central Coast Softball Association Inc, NSW
- Mark Elton** Shoalhaven Jets R.L.F.C, NSW
- Victor Emmett** National Seniors Australia Rochedale/Springwood Branch Inc, QLD
- Belinda Enders** Breakaways Netball Club Inc, QLD
- Rita England** Warrumbungle Arts and Crafts (WAACI), NSW
- Paul Englefield** Williamstown Swimming & Life Saving Club Inc, VIC
- Mavis Evans** The Society of Women Writers of WA Inc, WA
- Michael Falvey** Serenity Lodge Inc, WA
- Vanessa Farrugia** Craigieburn Volunteer Ambulance Team, VIC
- Sam Fenech** Western Sports Trainers Association, VIC
- Betty Ferguson** YWCA of Canberra, ACT
- Carol Ferguson** Central Highlands Division of Queensland Country Women's Association, QLD
- Rob Fletcher** Castlemaine and Maldon Railway Preservation Society, VIC
- Robert Flett** Military Section Veteran Car Club WA Inc, WA
- John Flint** Gore Hill Memorial Cemetery Trust, NSW
- Darryl Florance** Darwin Horse & Pony Club, NT
- Cecilia Ford** F W Kerr Playgroup Inc, VIC
- Diana Francis** Yarra Valley Arts, VIC
- Helen Francis** Mornington Croquet Club Inc, VIC
- Amanda Franklin** Gardens Swimming Club, QLD
- Richard Fraser** Maroochy Home Maintenance & Care Assoc Inc QLD
- David Freeston** Springwood Uniting Kids Care NSW
- Mary Fullerton** South West Cake Decorators Club WA
- Jill Funnel** Rotary Club of West Wyalong, NSW
- Christine Fuss** Henley-Fulham Uniting Church, SA
- Patrice Gaffney** Tamworth Basketball Association Incorporated, NSW
- Fran Galvin OAM** Community Living & Respite Services Inc, VIC
- Lynette Geaney** West Australian Women's Football League Inc, WA
- Dorothy Geerts** Dunedoo Lady Golfers, NSW



## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

**Patricia George** Gin Gin & District Fine Arts Society Inc, QLD

**Vicki Gesouras** Bellevue Hill Public School Parents' and Citizens' Committee, NSW

**Leanne Gibson** Victoria State Emergency Service - Knox Unit, VIC

**Craig Gillespie** White Wreath Assoc Ltd, QLD

**John Gluyas** Diamond Valley Community Support, VIC

**Bob Gnezdiloff** Lions Clubs International Australia, NSW

**Noreen Goodall** SSAA Millmerran & District Branch Inc, QLD

**David Gorham** Share & Care Community Services Group Inc, WA

**Bryan Graff** 1956 Torchbearers Commemorative Club, QLD

**Jane Graham** Scottish Gaelic Society of Victoria Inc, VIC

**Bruce Greenland AO** South East Palliative Care LTD, VIC

**Del Greenway** Lions Club of Forest Lake, QLD

**Kerry Guilfoyle** Caboolture Little Athletics Centre, QLD

**Giles Gunsekera** East Coast Theatre Company, NSW

**Merran Hall** Bonnie Doon Community Group Inc, VIC

**Valerie Hambridge** Chelsea and District Historical Society Inc, VIC

**Sandra Hansen** Loddon Campaspe Sports Assembly Incorporated, VIC

**A Harbour** Mannum Bowling Club, SA

**Helen Harding** Isolated Children's Parents' Association - Katherine Branch, NT

**Dean Harlow** Tewantin/Noosa RSL Sub-Branch Inc, QLD

**Garry Harper** Harper Penrith RSL Golf Club, NSW

**David Harrison** HeartKids of South Australia Incorporated, SA

**Simon Hatcher** The Adelaide Youth Orchestras SA

**Colin Haughton** Subiaco Marist Cricket Club, WA

**Ailsa Hay** Rotary Club of Balmoral Inc, QLD

**Nicola Hayes** Lavington Occasional Childcare Centre Assoc Inc, NSW

**Verla Hayes** Casino Anglican Parish, NSW

**Jo Hayter** Toowoomba West Special School Parents and Citizens Association QLD

**Richard Hayward** 1st Moonee Ponds Scouts, VIC

**Karin Hazell** Southwest Region One Swimming, WA

**Kay Hearn** McLaren Districts Lions Club, SA

**Leonie Hellwig** Community Health Nurses Western Australia Association (INC), WA

**Marion Hempfing** Sunshine Coast Private Hospital Auxiliary, QLD

**Elva Henderson** Bribie Island RSL Women's Auxiliary, QLD

**Ngairé Herbert** Yarra Glen & Lilydale Hunt Club VIC

**Sally Herzfeld** Alternatives to Violence Project - Western Australia (AVP-WA) Inc, WA

**Irene Hetherington** Bega Valley Can Assist Cancer Assistance Network, NSW

**Jeremy Higgins** Queensland Wind and Brass Inc (QWAB), QLD

**Peta-anne Higgins** Mount Archer State School P&C Association, QLD

**Robyn Hill** Penrith RSL Junior Cricket Club, NSW

**Linda Hodges** Hastings Pony Club Inc, VIC

**Anne Hoitink** Tamborine Mountain A.H.& I Society, QLD

**Shirley Holden** Elliott Heads Surf Life Saving Club Inc, QLD

**Leonie Holley** Girl Guides Association of NSW Jackadgery Property Committee, NSW

**Katrina Home** Rutherglen Swimming and Life Saving Club, VIC

**Michelle Hooper** Emu Park Swim Club, QLD

**Tracy Howie** Tenpin SA, SA

**Lyn Hugo** Twin Towns Day View Club, NSW

**Heather Hunter** Jindabyne Central School Parents and Citizens Association, NSW

**Jennifer Hutson** R.S.P.C.A. Katherine Incorporated, NT

**Leeanne Ingram** Fassifern Junior Rugby League Football Club, QLD

**Robert Ingui** Royal Australian Historical Society, NSW

**Rebecca Isakson** Oxenford State School P&C Association, QLD

**Pat Italiano** Noranda Sporting Association, WA

**Jenipa Jacobsen** Bilambil Community Preschool, NSW

**David Jamieson** Brighton District Cricket Club, VIC

**Helen Jeffery** Plantagenet Players Incorporated, WA

**Janine Jenkins** Booragoon Primary School Parents and Citizens Association, WA

**Elaine Jenner** Bowral Branch of the NSW Country Womens Association, NSW

**Mark Jennings** Investing In Our Youth Inc, WA

**Helen Jimmieson** Australian Crawl Swimming Club, QLD

**Edwin Johansen** Waverley Gymnastics Centre, VIC

**Noel Johns** Epilepsy Queensland Incorporated, QLD

**Dorothy Johnson** Sydney University of the Third Age Incorporated (Sydney U3A), NSW

**Lionel Johnston** Cambridge Coastcare Incorporated, WA

**Karen Johnstone** Elermore Vale Early Learning Centre Incorporated, NSW

**Steve Jones** Armadale Sporting Club - Cricket Division, WA

**Garry Joy** Family Life Ministries, NSW

**Reuben Karunaikumar** Christian Congregation Australia Ltd, NSW

**Marilyn Kearney** Women's Housing Ltd, VIC

**Nancy Keck** Rylstone-Kandos Show Society Inc, NSW

**Melanie Keen** Mypolonga Scout Group, SA

**Kaylene Kelly** 1st Croydon Hills Scout Group, VIC

**Mark Kelly** Nightcliff Football Club, NT

**Anna Kerwin** Katherine and District Show Society, NT

**Ernie Kidd** Lions Club City of Ryde Inc, NSW

**Neil King** Geography Teachers' Association of Victoria, VIC



## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

- Tanya Kirker** Golf NT, NT
- Lillian Kluge** Imperial Calisthenic College, WA
- Jeff Knowles** United Cricket Club Bendigo Inc, VIC
- Indumini Kudaligama** Australian Multiple Birth Association, NSW
- Hilde Lachowicz** Bruce Rock Ladies Bowling Club, WA
- Hilde Lachowicz** Stay On Your Feet, WA
- Dawn Lakay** St Cuthbert's Anglican Church, Tweed Heads NSW, NSW
- Steven Lam** Shirelive Youth, NSW
- Christine Lambe** Kellyville Basseball Club, NSW
- Rodman Lambie** Bongaree Bowls Club Inc, QLD
- Leanne Lane** Mindil Beach Surf Life Saving Club, NT
- Rhonda Lane** Bega Squash Club, NSW
- Bernie Lang** Yorkshire Rifle Club, NSW
- Barbara Lanskey** The Atherton Tableland Orchid Society Inc, QLD
- Heather Lauterbach** Ocean Art Gallery Inc, SA
- Roger Lawlor** Blue Mountains Vietnam Veterans & Associated Forces Inc, NSW
- John Lawrence** The Compassionate Friends Mandurah Inc, WA
- Peter Lemke** Colac Basketball Association Inc, VIC
- Stephen Lewis** Ballarat Hospice Care Inc, VIC
- Trevor Lewis** North Haven Bowling Club Anglers Inc, NSW
- Vietar Pieng Lim** N.T. Timor Chinese Association, NT
- Rebecca Lincoln** Trinity Pre-School Kindergarten Ltd, NSW
- Richard Liston** Busselton Oral History Group (Inc), WA
- Daphne Litfin** Gold Coast Wine & Food Association, QLD
- Ken Littlejohn** Southern Qld lodge No 29, QLD
- Ian Lorimer** Casey Little Athletics Centre, VIC
- Jennifer Lowe** Warrnambool & District ACJP Co-operative Ltd, VIC
- Wanda Lowe** Mission Beach Surf Life Saving Club, QLD
- Tony Luttick** Lower Plenty Cricket Club Inc, VIC
- Alf Macdonald** Tully-Tysom Masonic Lodge, QLD
- Greg Macdonald** Lodge of Orana Social Club, VIC
- Robert MacDonald** Sunshine Presbyterian Church, VIC
- Edwin Macindoe** Kurri Kurri Christian Education Association Inc, NSW
- Darren Mahr** Val Lishman Health Research Foundation, WA
- James Major** Dunsborough Bay Yacht Club (DBYC), WA
- Harry Maltby** Volunteering Tasmania Inc (VT), TAS
- Elaine Mancell** Rosebud Police Senior Citizens Register Inc, VIC
- Graham Marion** Morley/Noranda Recreation Club, WA
- Sharon Mart** Jubilee Primary School, QLD
- Deborah Martin** Circular Keys Chorus, NSW
- Helen Martin** Mackay Historical Society & Museum Inc, QLD
- Tina Martin** Queenscliff Surf Life Saving Club, NSW
- Carolyn Martin** Berri District Youth Club, SA
- John Mason** Centcare Wagga Wagga, NSW
- Anthony May** Canberra Grammar School Old Boys Association, ACT
- Anna McCartney** Bulimba Child Care, QLD
- Ric McCracken** Arts and Cultural Development Council of Geraldton-Greenough, WA
- Victoria McCulloch** ozED - Australian Ectodermal Dysplasia Support Group, QLD
- Desiree McDonald** Flyers Swimming Club, QLD
- Mandy McDonald** 1st/14th Brighton Sea Scouts, VIC
- Tracey Mcfarlane** Merredin & Districts Little Athletics Centre Inc. (MDLAC), WA
- Tracey Mcfarlane** Junior Winter Carnival, WA
- Colin McIntosh** Griffith U3A, NSW
- Catherine McKewen** Clinton Junior Soccer Club, QLD
- Heather McLeod** Knox Football Club, VIC
- Ann McMahon** Catholic Womens League Cranbrook, QLD
- Jennifer McNamara** Mandurah Bridge Club Inc, WA
- Blanche McNelley** St George Golf Associates, QLD
- Belinda McPherson** Little Gumnuts Playgroup, WA
- Neil Mcrobb** Bunbury Seniors Computer Club, WA
- Simon Mee** Wyndham Handgun Club Inc, VIC
- Reg Menz** Nepean District Historical Society Inc, NSW
- Amy Miller** Kuraby State School Parents and Citizens Association, QLD
- Jenny Miller** Gold City Country Music Club Inc, QLD
- Keith Miller** Hervey Bay Woodcrafts Club Inc, QLD
- Sally Miller** Snowy Mountains Care and Early Learning Centre, NSW
- Martin Mills** Christ Church Anglican Cathedral, NT
- Sharon Mills** Ellis Beach Surf Life Saving Club, QLD
- Chris Mooney** Forest District Rugby Club, NSW
- Tony Mooney** Cowra RSL Sub-branch, NSW
- Pat Moran** Chewton Senior Citizens Centre Inc, VIC
- Natalie Morton** Elizabeth Street Extended Hours Preschool Inc- Parent Management Committee, NSW
- Gregory Mount** Floreat Surf Lifesaving Club, WA
- Lindy Muir** Woodend Heskett Football Netball Club, VIC
- Stephen Muldoon** Australian Hands on Health Newcastle Inc, NSW
- Meryem Mulla** Leichhardt Junior Soccer Club Inc, QLD
- Margaret Mulqueen-Bush** SPELD Victoria, VIC
- Thomas Mumford** Coolah Volunteer Rescue Squad, NSW
- Michelle Murray** Six Mile Hill Bush Fire Brigade, WA
- Margaret Nankervis** Coral Coast Region Girl Guides, QLD
- Indira Narayan** Newington Netball Club, NSW



## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

**David Nary** Port Hacking Probus Club Inc, NSW

**Carol Newberry** Wellingrove Progress Association Incorporated, NSW

**Hugh Ngo** Second Bankstown Scout Group, NSW

**Gordon Nicholls** Port Lincoln Football League Inc, SA

**Kate Nixon** Ouyen Incorporated, VIC

**Tony Norton** Queensland 250 Microsprint Association, QLD

**Jerzy Nurzynski** Surfers Paradise SDA Church, QLD

**David O'Brien** Diamond Valley Lions Club, VIC

**Dennis O'Brien** St Peter's Primary School Parents and Friends (P&F) Association, WA

**Sally O'Brien** Ardlethan Branch of Can Assist, NSW

**Doreen O'Connor** Cootamundra Branch of Riding for the Disabled (NSW), NSW

**Anna O'Connor** Salamander Child Care Centre Inc, NSW

**Tony O'Hara** Hampton Park Progress Association Inc, VIC

**Tamara Olsson** Waroona Agricultural Society, WA

**Michael Owen** St Aidan's Uniting Church - Claremont, WA

**Graeme Owler** Morisset Masonic Lodge and Morisset Masonic Centre, NSW

**Fay Padarin** Scout Association of Australia ACT Branch Badimara Group, ACT

**Amanda Pagan** Flemington & Kensington Community Legal Centre, VIC

**James Palmer** Arthritis Queensland - Toowoomba Support Group, NT

**Sharon Partridge** Kariang Mountains High School P&C, NSW

**Michelle Patison** Irish Wolfhound Club of NSW Inc, NSW

**Hamish Patterson** Richmond Primary School, VIC

**Ken Patterson** The Australasian CHARGE Syndrome Association Ltd, NSW

**Con Pedis** Greek Elderly Citizens Club of Moonee Valley, VIC

**Rae Perrin** Rosebud View Club, VIC

**Belinda Peterson** South West Montessori Childrens Club, WA

**Margot Petrie** Carlton Park Surf Life Saving Club (CPSLSC), TAS

**Bruce Phillips** Coolangatta Surf Life Saving Club, QLD

**Lindsay Phillips** Point Cook Soccer Club VIC

**Lyn Pine** Lake Keepit Sailing Club Inc, NSW

**Roz Pinkard** 4th Launceston Scout Group, TAS

**Roslyn Plant** Kyneton District Soccer Club Inc, VIC

**Jeffrey Pollard** Northam and Districts Historical Society Inc, WA

**Kathy Poynter** 1st West Bexley Girl Guides Support Group, NSW

**Victor Prasad** Cumberland Business Chamber, NSW

**Brian Presto** Walgenup Aboriginal Corporation (WAC), WA

**Lynda Price-Winter** Livingstone Recreation Reserve Inc, NT

**Robyn Primrose** Goulburn & District Arts & Crafts Inc, NSW

**Terry Pryor** Wyee Community Hall, NSW

**Lynne Prytherch** Rollingstone and District Seniors, QLD

**Shirley Pugh** Scarborough Waterman Craft & Education Group, WA

**Wasi Qureshi** United Muslim Migrants Association of Victoria Inc, VIC

**Neta Revell** Seventh Day Adventist Church, TAS

**Leanne Rhodes** Warranwood Primary School, TAS

**Newell Richards** Holbury Children's Centre, VIC

**Anne Riley** Silver Wings Senior Citizens Group Inc, WA

**Gordon Roberts** Wee Georgie Wood Steam Railway Inc, TAS

**Jamie Robertson** Capel Cricket Club (Inc.), WA

**Peter Robinson** The Wellington & Bunbury Masonic Hall Company Pty Ltd, WA

**Annette Robson** Geraldton Four Wheel Drive Club (Incorporated), WA

**Marie Rodda** Bordertown Golf Bordertown, SA

**Heidi Roscher** Point Lookout Surf Life Saving Club Inc, QLD

**Carol Ross** KAGE, VIC

**Heather Ross** Windaera State School P&C, QLD

**Peter Roulston** Surf Life Saving North Barrier Branch Inc, QLD

**Margot Rousell** Metropolitan Caloundra Surf Lifesaving Club, QLD

**Margaret Rowell** Currumbin Tennis Club Inc, QLD

**Aileen Russell** Billa Billa Sporting and Recreation Club Inc, QLD

**Bronwyn Ryan** Trinity Catholic School Community Council, NSW

**Denise Ryan** Narre Warren South Girl Guides, VIC

**Kary Sachse** Bencubbin Golf Club, WA

**Craig Saunders** Western lake Macquarie Concert Band, NSW

**Marrion Saunders** Soroptimist International of Adelaide, SA

**Richard Scarr** Oenghus Inc. Youth Services, TAS

**Barbara Scherger** Beta Sigma Phi - Beta Master Chapter, VIC

**Pam Schmidt** Tigers Vigoro Club, QLD

**Don Schuback** Sale Football Club Past Players and Officials Association, VIC

**Stephanie Schuppan** Schuppan Uranquinty Preschool, NSW

**Kirsten Schuurs** Love This City Inc, QLD

**Dean Schwab** Victorian Amateur Football Association Umpires Association, VIC

**Sue Scott** The Children's Book Council of Australia WA Branch (Inc), WA

**Dan Scougall** Commerce Caboolture QLD

**Christina Seale** Port of Yamba Historical Society Inc, NSW

**Graeme Seymour** Mt Evelyn Township Improvement Committee, VIC

**Leslie Shea** Kinglake Community Centre Committee of Management, VIC

**Andrew Sheppard** Mordialloc Community Centre, VIC

**Jenni Sheridan-Latham** Newcastle Youth Accommodation Services Ltd, NSW

**Dorothy Silver** Canberra Branch of Country Women's Association of NSW, ACT

**Nicholas Sitch** Bond University Football Club - Bond Bullsharks, QLD



## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

**Sue Slater** Birallee Park Neighbourhood House, VIC

**Lyndel Small** Cudgen Headland Surf Life Saving Club, NSW

**Colin Smith** Queensland Shakespeare Ensemble, QLD

**Glen Smith** 10th Ivanhoe Scout Group, VIC

**Glen Smith** Kyabram Parkland Golf Club Inc, VIC

**Lesley Smith** Rotary Club of Bombala Inc, NSW

**Trevor Smith** Caboolture and District Wood Crafters Inc, QLD

**Stan Snyders** Snyders Dandenong Valley Historic Car Club, VIC

**Margret Softley** The Ionian Club BI, WA

**William Sommerville** Lions Club of Goulburn City Inc, NSW

**Janeen Spencer** Collie Chamber of Commerce & Industry Inc, WA

**Geoffrey Spranklin** Broadbeach Surf Life Saving Club, QLD

**Jon Statham** St Mary's Cricket Club Inc, WA

**Cassandra Steer** Gold Coast Centre Against Sexual Violence Inc. (GCCASV), QLD

**Lois Steffen** Colac Schools Chaplaincy Committee, VIC

**Meryl Stephensen** All Saints Anglican Church Booval, QLD

**Peter Stevens** Wollie Creek Preservation Society Inc, NSW

**Belinda Steward** Waitara Public School Parents & Citizens' Association, NSW

**Clyde Stubbs** Warwick Gliding Club, QLD

**Bhim Sud** Indian Senior Citizens Association of Victoria Inc, VIC

**Ben Sudbury** East Willoughby Preschool, NSW

**Paula Summerville** Phillip Island U3A, VIC

**Madonna Suter** The Maryborough & District Committee on the Ageing Inc, QLD

**Beryl Sutton** South West Pony Trots, WA

**Kevin Swallow** Willow Lodge Village Social Club, VIC

**Mark Switzer** North Ryde Community Aid & Information Centre Inc, NSW

**Ourania Taifernopoulos** AHEPA (Victoria), VIC

**Karen Tappin** Loftus Playgroup Inc, WA

**John Taylor** Westpac Rescue Helicopter Service - Tamworth Support Group, NSW

**Fong Tee** Surrey Park Swimming Club Inc, VIC

**Russell Telford** Narrabeen Lakes Festival Inc, QLD

**Joan Theyers** Picola and District Improvement Group Inc, VIC

**Donna Thomas** Hahndorf Soccer Club, SA

**Monty Thompson** Lodge Ku-Ring-Gai No.1033, NSW

**Richard Thorp** Australian Coast Radio Monitors WA Inc, WA

**Trevor Tilly** Scouts WA, WA

**Lesley Timmers** Bribie Island Scout Group, QLD

**Angela Tinke** The Girls' Brigade, WA

**Peter Tom** Parkes P A & H Assoc Inc, NSW

**Jill Tomlinson** Victorian Medical Women's Society, VIC

**William Toop** Model Bus Association of Australia Inc, VIC

**Peter Torenbeek** Lions Club of Cessnock, NSW

**Fiona Traj** Devonport Gymnastics Club, TAS

**Alison Trovato** Busselton Surf Life Saving Club, WA

**Susan Tsicalas** Brunswick Valley Historical Society Inc, NSW

**Pat Tucker** Brooklyn Park Church of Christ, SA

**Debbie Tudor** Mansfield Swimming Club, VIC

**Jane Tulip** Japan Exchange and Teaching Alumni Association (Qld) Inc, QLD

**Annette Turner** Casey Asperger Syndrome Support (CASS), VIC

**Gwen Upcroft** Morisset Senior Citizens and Pensioners Association, NSW

**Andrew Vajda** Keszkeno Hungarian Folkdancing Association Inc, WA

**John van der Mark** Gladstone District Gem, Rock and Mineral Club Inc, QLD

**Michael Van Latham** Narrabeen Junior Rugby Union Club, NSW

**Martin Vaughan** Leura Gardens Festival Inc, NSW

**Paul Velton** Bethlehem Community Inc, VIC

**Jan Verouden** Gellibrand Community House, VIC

**James Vincent** AIESEC Australia, NSW

**Eric Vock** Kids In Need Inc, NSW

**Karin Vosmansky** Life's Little Treasures Foundation, VIC

**Kevin Waddington** Outback Heritage Horse Association WA Inc, WA

**Tony Walker** Richmond Landcare Incorporated RLI, NSW

**Rick Walker** Horsham Yacht Club Inc, VIC

**Robert Waller** Peninsula Adult Education and Literacy, VIC

**John Wallis** Charters Towers & Dairy MPLE family history Assoc Inc, QLD

**Evan Walsh** Balmain PCYC, NSW

**Fred Wark** Langham Partnership Australia (Inc), NSW

**Mariet Waters** Prince of Peace Lutheran Parents & Friends Association, QLD

**Alex Watt** Crosslinks Incorporated, WA

**Karen Way** Kotara Scout Group, NSW

**Bronwyn Wellings** Connections UnitingCare, VIC

**Tony West** Lions Club of Rocky Cape Inc, TAS

**Megan Whitaker** Ballina Fox Street Preschool Incorporated, NSW

**Mike White** Werrabee Basketball Association, VIC

**Tony White** Kenilworth Arts Council Inc, QLD

**Mark Whitfield** Lifeline Country to Coast SA Inc, SA

**Amy Whitham** Wildcare Australia Inc, QLD

**Gehan Wijegoonewardane** Dads in Distress Inc, NSW

**Ian Wilks** Lions Club of Raymond Terrace Inc, NSW

**Keith Wilks** Lochinvar Rovers Football Club Incorporated, NSW

**Gary Williams** St David's Anglican Church Arncliffe NSW, NSW

**Jane Williams** ACT Mental Health Consumer Network Inc, ACT

**Ted Williams** Heartbeat Epworth, VIC

**Peter Williams** RiverCity Christian Church Hobart Inc, TAS





## 2011 WESTPAC COMMUNITY TREASURERS' AWARDS HONOUR ROLL

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**Tim Williamson** Hervey Bay Surf Lifesaving Club, QLD

**Benjamin Wills** Source Community Wholefoods, TAS

**Leone Wilson** Bundaberg & District RAAF Association, QLD

**Lynray Wilson** Gosford Seventh-day Adventist Church, NSW

**Ron Wilson** The United Music Teachers of NSW Inc, NSW

**Jill Wilson** Cressbrook Committee for The Royal Childrens Hospital Brisbane, QLD

**Ray Wilton** South Burnett Events Inc, QLD

**Travis Winters** Tau Ceti Co-operative Ltd, VIC

**Noel Wood** Peregian Beach Community Association Inc, QLD

**Anthony Woodcock** South Australian Police Historical Society Inc, SA

**Grant Woodley-Page** June O'Connor Centre (Inc), WA

**David Woolgar** Boonah Show Society Inc, QLD

**Amanda Woolley** Yarramalong School of Arts Inc, NSW

**Ken Wootton** Global Care, QLD

**Errol Worley** Moogerah Passion Play Association Inc, QLD

**Camilla Wornum** Blackwater Netball Association, QLD

**James Wrathall** 1st Salter Point Sea Scouts, WA

**Mark Young** Glenelg Surf Life Saving Club, SA

**Kirrily Zimmerman** Boroondara Netball Association Inc, VIC

**Elisabeth Zoldhelyi** Culture Club of United Hungarians Inc, VIC

**Martin Zoller** Southern Cross Gliding Club Incorporated, NSW



## TWENTY-FIVE QUESTIONS A NEW TREASURER NEEDS TO ASK

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1. How did I ever get stuck with this mess?
2. Where are the records (computer disc, shoebox, last Treasurer's failing memory)?
3. How should the records be kept (journal entries, hard disc)?
4. Do we need a computer upgrade or new accounting programs? Do I need a training course before I can work them?
5. What does the board/committee of management need to know about the organisation's finances? What do I have to put in my monthly reports, and in what format?
6. What does the Board need to understand, and how can I bring them along so they do understand it?
7. How does the annual budgeting process work? Who's the main driver – me, the Chair, the CEO? Who needs to be involved? Who has to sign off on it?
8. What's the usual pattern of cash flow through the year? Do we need to take any special measures to smooth out the bumps and troughs?
9. Who's responsible for fundraising? Is it me? If not, is whoever it is going to work with me on integrating fundraising into our financial picture? Are we listed at [www.givenow.com.au](http://www.givenow.com.au)?
10. Can we get a bookkeeper to do our work pro bono? How about an auditor? Do we really have to have our accounts audited?
11. What is our tax status? Are we a not-for-profit, or a charity, or both? A Deductible Gift Recipient? Or all three? What does that mean for our budget?
12. Are we paying fringe benefits tax? Should we be? Can we offer our employees a better deal if we use salary packaging?
13. What other concessions are we eligible for? Can we get concessions on our land tax, our vehicle registration, our council rates, our water rates, or our police check fees?
14. Will any of our creditors give us a discount for being a community group? Can't hurt to ask, can it?
15. Can we get free Microsoft software through [www.donortec.com.au](http://www.donortec.com.au)?
16. What's our donor tracking software like? Is it integrated with our mailing and emailing lists?
17. Are we looking for grants? Are we managing our grants with project management software? Are we keeping track of grant obligations in future years?
18. Are we actively seeking financial sponsors? What publicity opportunities do we have to offer? What are they worth?
19. Are all board members involved in fundraising? How can I gee up the laggards?
20. Are we over-extended? Are we prepared for cutbacks if something goes wrong? Do we have enough in reserve to ride out the bumps?
21. What should we be developing into? Do we need to expand? How will we get from here to there?
22. Have we got a good risk management plan? Do we have insurance for public liability, professional indemnity, and anything else that's going? Can we get it cheaper elsewhere? Is it up to date?
23. I know we're all public-spirited self-sacrificing benefactors working for the public good here, but are we taking adequate precautions against fraud, just in case?
24. Are we disaster-proofed? Have we got electronic backup and hard copy copies off site to cover us in case of flood, fire, and burglary, all at the same time?
25. Who's taking over this job, and when? What do they need to know, can they get understudy experience, and what kind of induction should they get?

## RESOURCES FOR COMMUNITY TREASURERS

The Community Financial Centre, an initiative of Our Community and Westpac. Visit [www.ourcommunity.com.au/financial](http://www.ourcommunity.com.au/financial)

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### Get Money

**GiveNow.com.au**

Receive commission-free online donations and giving advice.

**PayWay**

Collect memberships and donations online.

**Community Funding Centre**

Fundraising tools and tips.

**GiveNow Week**

Helping to create a culture of giving.



### Manage Money

**Everyday Banking Solutions.**

Monthly fee-free.

Higher interest.

Faster and secure payments.

Smarter credit.



### Understand Money

Free Guide for Community Treasurers.

Free Guide for Community Group Board Members.

Help Sheets and Policies.

Online Financial Tutorial.

Financial Literacy Checklist.

Specialised Financial Education Courses.



### Recognise & Reward Money Managers

Community Treasurers' Awards.

Kookaburra Awards.

Social Sector Financial Literacy Week.

