

**Not-for-Profit  
Sector Banking**

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# **COMMONWEALTH BANK TREASURERS' AWARDS 2015**

RECOGNISING  
THE UNSUNG HEROES  
OF AUSTRALIAN  
COMMUNITIES



[ourcommunity.com.au](http://ourcommunity.com.au)  
Where not-for-profits go for help

**Like you, CommBank and we are committed to building the wellbeing and sustainability of 600,000 not-for-profit**

**And we know that the work of our treasurers plays a vital role in those groups hum.**

Most treasurers are untiring, painstaking and efficient. They work long hours to keep the books balanced and ensure accountability, allowing community members and volunteers to get on with working for the causes they believe in and the work they love doing.

They sacrifice time with their families and friends, their leisure time, time they'd probably rather spend on the ground with their community group than in the back office, to pay the bills, chase money, do the books and prepare the reports. All too often the work of the treasurer goes unrecognised.

That's why it's our pleasure to put our names to such a worthwhile initiative as the Not-for-Profit Treasurers' Awards.

These awards emphasise how much work is being done behind the scenes of our not-for-profit organisations; but it's about more than recognition. We also sought to uncover key barriers to the efficient and effective keeping of the books, and highlight solutions for overcoming those barriers.

The judging of these awards made for exciting reading. We heard of treasurers taking their groups from the red to the black, from the dark ages to the internet age, from struggling to thriving.

and Our Community  
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groups.

work of not-for-profit  
role in making

We also read many excellent suggestions of initiatives we can undertake that will make treasurers' lives across Australia easier and their groups safer, more effective and more efficient. It's invaluable information: we've heard from the horse's mouth exactly what barriers are impeding our nation's treasurers, and exactly what can be done to remove them. We can't wait to get started.

Congratulations to all the treasurers who were peer-nominated for the awards this year, and a huge thank you to all those who shared their wisdom. And to all the treasurers and volunteers who help make our community organisations so great – we applaud you.



**Vanessa Nolan Woods**

General Manager,  
Not-for-Profit  
Sector Banking  
*Commonwealth Bank*



**Denis Moriarty**

Group Managing Director  
*Our Community*

# ABOUT THE 2015 TREASURERS' AWARDS...

The response to the Commonwealth Bank Not-for-Profit Treasurers' Awards 2015 was overwhelming. We received well over 1000 submissions, accompanied by inspiring and glowing endorsements of our community treasurers.

The Commonwealth Bank Not-for-Profit Treasurers' Awards 2015 were split into two parts to allow a celebration of all treasurers across the nation, as well as an opportunity for those treasurers to contribute their ideas for reforming the role.

### **PART A:**

People involved in not-for-profit groups were invited to let their treasurer know how much they are valued by nominating them to receive an official Commonwealth Bank Not-for-Profit Treasurers' Awards 2015 Certificate of Appreciation.

### **PART B:**

Treasurers were invited to spread their wisdom by providing their ideas for removing barriers to the role of the treasurer. The three best entries were chosen to win one of three \$5000 donations for their not-for-profit group, plus an iPad for themselves.

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## **CELEBRATING OUR 2015 TREASURERS**

Nominations for Part A of the awards were drawn from all corners of every state and territory of Australia – from major cities, regional centres and tiny towns; from large organisations and small, and everything in between; and from all areas of the not-for-profit sector.

The entries showed just how amazing the work that is being undertaken in the community sector is. They showed how much time and thought treasurers put into their voluntary work and highlighted that their work involves much more than simply balancing the books.

This year's nominees are of exceptional quality, demonstrating great leadership, teamwork and enthusiasm.

Nominees were a mix of full- and part-time workers and retirees, fitting their treasury role among other commitments. They included trained accountants and complete novices.

The judges were inspired to read about treasurers taking on huge challenges, learning new skills, donating vast amounts of their time – some quite literally saving their organisation from going under. They have read about people who form the backbone of their community organisation, often going above and beyond the call of duty.

## HERE'S JUST A SMALL SELECTION OF THE COMMENTS WE RECEIVED:

"Marion has been a strong and steady voice of reason over many years advocating for financial sustainability. She consistently goes above and beyond in the time and energy she puts into her involvement."

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"Cathy volunteered when no one else would. Calm when faced with waves of receipts and invoices, she has streamlined processes while keeping us to budget."

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"Mel has amazing energy and commitment to the volunteer treasurer role - 130 members means monthly fees come in daily so she does an incredible amount of work in her own time and never lets us down."

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"Not only has Rob has been treasurer for many years, he has stood in for any committee position when it became unexpectedly vacant. He is more than the treasurer, he is the backbone."

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"Olwen brought fresh air and new ideas when she took over the treasurer's job. She has also started our society with catering and grant writing."

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"Kathy has devoted many years to our club and still continues even though her children no longer play. Kathy is great with the numbers and makes the best coleslaw."

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"Rod would rather be working on the fire grounds or volunteering to relieve exhausted 'firies', yet he finds the time to pay the bills, submit our paperwork and tally our accounts."

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"Kylie is effective, efficient, reliable, trustworthy, intelligent, competent and caring. She manages to communicate complex 'money talk' to the committee in layman's terms. We appreciate her incredibly!"

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She counts the notes, she counts the coins – she always balances the books on time. Words can't describe how much we appreciate your contribution. Thank you!

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"I am nominating Sam for staying back late at work to keep the club financially up to date. And for the consistent positive attitude he has towards the club and its welfare. And to say thank you."

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"We would like to nominate Kate for all her patience, diligence and initiative. But mostly for being so amazing and for showing us that tax time doesn't have to be difficult but can also be fun."

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"Lisa is readily available with advice and suggestions on how we can work more efficiently and transparently. Lisa's fine tuning has helped to produce extraordinarily detailed financial reports."

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"For consistently going above and beyond the role of book-keeper, banker, accountant, asset manager, financial planner, treasurer, committee member and all round great bloke! We thank you!"

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"Before Erin was treasurer, we were stressed about our financial situation. Erin has not only bought us out of the red, but well into the green! She's a fantastic asset to the organisation."

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"Amanda, our treasurer, works tirelessly for the good of our centre, helping us to fund a large renovation for our centre, all while having a toddler and newborn twins. She's supermum and treasurer!"

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"For being a rock of stability and security during a time of change."

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"Canteen closure was a reality. Tan took stock, made changes, communicated with everyone, kept guard and now it is transformed from \$7000 loss to > \$7000 profit. Tan is our champion!"

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"For being Australia's leading bookkeeper and balancing the best books in the Commonwealth."

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"Thank you, Edith, for your unfailing support, your passion for excellence, and your eye for detail. As a result our finances and organisation are going from ordinary to extraordinary!"

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"After 40 years of involvement in volunteer dog clubs (showing, breeding, obedience and agility), Annette is easily the best treasurer I have ever seen. Easy as that! And you can't have her!!"

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*See page 18 for the full alphabetical list of all 878 honourees.*

# CELEBRATING THE WISDOM OF OUR TREASURERS

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No one knows the trials and tribulations of any particular task quite like the people currently engaged in carrying it out.

As part of the Commonwealth Bank Not-for-Profit Treasurers' Awards 2015, we set out to extract treasurers' ideas about what could be done differently in order to make their roles easier and improve the financial wellbeing of their organisations.

Hundreds of treasurers from across the country answered the call. The best applications were:

**GROUNDING:**

Entrants described barriers drawn from real-life experiences that apply to many groups of varying sizes across the country.

**THOUGHTFUL:**

Entrants proposed solutions that were innovative and creative.

**REALISTIC:**

Entrants' proposals were achievable and implementable.

# CELEBRATING OUR 2015 AWARD WINNERS

We would like to congratulate our three winners who have made a huge contribution to their not-for-profit organisations.



## **SAMANTHA WINTER**

**Treasurer,  
Women's  
Health In  
the North,  
Victoria**

Samantha has been Treasurer for Women's Health In the North (WHIN) Inc. since mid-2013. A chartered accountant by training, Samantha is the first qualified accountant to serve in this role at WHIN.

Key tasks have been to bring financial rigour and processes into WHIN by applying an accountant's lens to the role of financial governance.

In her day job, Samantha is Director Academic Administration at The University of Melbourne, overseeing a budget of more than \$180m. She seeks to apply the same rigour to her voluntary role as a treasurer as she does to her paid role.

*"This is great news for Women's Health In the North – we look forward to putting the prize money towards a program to improve the financial literacy of migrant women. From a personal perspective, I am humbled that my financial skills are being recognised as adding value to my organisation and I strongly believe that all not-for-profit organisations should have access to these skills."*





**WHITNEY  
BOYLE**

**Treasurer,  
Mallee  
Neighbourhood  
House Network,  
Victoria**

The Mallee Neighbourhood House Network supports the 13 neighbourhood houses in the northern region of Victoria. The network employs one part-time coordinator; in addition, the houses work together voluntarily.

Whitney has served as the network’s treasurer for three years. When she took on the role she had no financial training or experience whatsoever, and had never used MYOB (the network’s software).

Whitney is the part-time manager of one of the network’s neighbourhood houses, which all work to create inclusive, supportive and vibrant communities.

Her approach to being an effective treasurer is to be open and honest with the organisation’s members. She aims to be approachable so that committee members feel comfortable to ask the tough questions.

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*“It is humbling and inspiring to be a representative of the thousands of not-for-profit treasurers in Australia and to have the responses provided in the award application considered seriously by Our Community and the Commonwealth Bank.”*



**RHONDA  
DOYLE**

**Treasurer,  
Central Coast  
Kids in Need,  
NSW**

Rhonda has served as the treasurer of Central Coast Kids in Need for 12 years. The organisation provides assistance with accommodation expenses to families of children with cancer or other prolonged illnesses while in Sydney or Newcastle hospitals.

Prior to taking up the role of treasurer, Rhonda had no previous experience as a treasurer. She was taught how to do the role by the outgoing treasurer, and is also blessed by having a friendly neighbour who checks her books monthly to make sure they’re correct and backed up.

A self-professed one-finger typist, Rhonda spends at least two hours a day carrying out her duties as treasurer.

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*“As a volunteer treasurer I rely upon my relationship with and assistance from staff at our local branch of the Commonwealth Bank and upon assistance from the Board and Committee of Central Coast Kids in Need. To win this prestigious award means we are all doing something right.”*

**ENTRANTS  
TO THIS  
SECTION OF  
THE AWARDS  
PROGRAM  
WERE  
ASKED TO:**

**A.**

Identify the biggest barriers to their work as treasurers.

**B.**

Provide ideas of how those barriers could be removed.

**A.  
THE  
BARRIERS**

**The other board members don't understand the finances**

Treasurers are concerned about the level of knowledge and skills of their fellow board members. They find it hard to make complex financial reports simple enough for others to understand. They say there is no money and little enthusiasm for training. They fear their fellow board members lack the confidence or knowledge they need to properly interrogate the numbers.

*"People often cite other board members' lack of financial understanding as a barrier to working as an effective not-for-profit treasurer. Personally though, I think that it is more people's confidence in their own understanding that is lacking. This generally means that very few, if any, questions are asked about my reports, due to fear of saying something obvious or silly."*

**Lack of confidence in their own abilities**

It takes great courage to take on a task that's very important but for which one has limited experience to offer, yet this is what so many treasurers have done. We read again and again of treasurers thrown into the deep end, without a background in finance, with no training, with limited handover, with basic computer skills, and with no prior knowledge of what the role would entail.

*"As a lay person, with no formal accounting, legal, HR, (or) project management qualifications, it can be very frustrating, time consuming and at times a scary prospect when asked to take on and manage projects that you feel totally out of your comfort zone with."*

Some barriers identified in the entries were particular to one organisation only but many were repeated over and over again.

We've highlighted some of the common replies below:

### Too much trust in or reliance on the treasurer

Many entrants described an assumption among their fellow board members that treasurers have all the answers and that therefore all other board members can switch off their brains when the finances are discussed. They put this tendency down to lack of interest, lack of understanding and lack of confidence among their fellow board members. They described a range of results: board members not reading or interrogating financial reports; complacency around fundraising; and a lack of unity around the setting of and keeping to budgets. Interestingly, not one single entry complained about board members, group members or staff asking too many questions of the treasurer.

*"I haven't yet discovered how to generate enthusiasm in listening to the treasurer's report at each meeting, but am thinking a rap routine might help."*

### Succession Difficulties

A major theme that ran through the entries was a feeling of being press-ganged into the treasurer's job and then feeling trapped there in the absence of anyone else willing or able to take over. Several spoke of fears that the job was becoming so complex amid the move to electronic record-keeping and more demanding reporting regimes that fewer and fewer volunteers would be capable of carrying it out.

*"Our club has a large percentage of members over the age of 60 and as such has limited to no experience with the ever-changing technology and finance industries. This makes our succession planning ever more difficult as many of our members no longer have the skills or confidence to undertake these positions."*

### Too much to do and too little time to do it

It's the lament of the modern age, and treasurers feel the pull especially – amid work, family and social commitments, and general involvement in the cause (playing the game, fighting the fires), how can one find the time to focus on the numbers? Just doing the minimum, such as getting to the bank, is hard enough for those who work full-time. Treasurers reported feeling troubled that they were not able to find the time to do proper planning; to fulfil all of their reporting requirements; to learn about changes in the regulatory and funding environments that might affect their organisation; to make sure the numbers were properly connected to the mission; to streamline their systems; and to keep up with technological changes that could make their work easier. Burnout seems a key risk for many of our treasurers.

*"People who volunteer as treasurers are often people who generally 'put their hand up'. This means they often need to juggle many priorities across home, work and community time."*

## Poor financial management and control systems

Many treasurers wrote of having inherited unsophisticated and chaotic record-keeping and financial management systems. They felt this was leaving their organisation exposed to risks. They were worried about poor internal procedures and frustrated by external systems. Where good systems were in place, treasurers often had difficulties convincing others to follow them. The changing nature of not-for-profit boards appears to be one factor that is making it difficult to embed good systems.

*"The previous treasurer did not maintain any book-keeping records. I have had to start all over in terms of record keeping and producing reports for general meetings."*

## Inadequate technological infrastructure

Information technology systems – or, rather, a lack of them – were a key concern for a large number of treasurers. They talked of having to use "clapped out" computers, having to do too much unnecessary manual handling of cash (affordable EFTPOS machines and electronic payment collection facilities are in great demand), and a pressing need for software that was both simple and affordable.

*"Using just an Excel spreadsheet and Word documents to generate invoices is a challenge, given an annual spend of approximately \$80k and reasonably high numbers of transactions, given we have over 200 members in the club."*

## Difficulties balancing the budget

It's probably no surprise to anyone who's had any dealings with the not-for-profit sector that it can be hard to balance the budget. Treasurers are, of course, on the frontline of this task. They spoke in their entries about inheriting deficits; having to deal with lumpy cashflow; grants being suddenly withdrawn; sponsors not following through on promises; spiking costs of insurance premiums; demanding overheads; and debtors unwilling to pay. They also spoke of board members and other stakeholders ignoring all of this in their demands for more spending on the mission (alongside an unwillingness to participate in fundraising).

*"Having to chase up member fees to continue to provide services means you are at times more of a debt collector than a treasurer."*

## Cultural barriers

Resistance to change was one key cultural barrier identified by treasurers. Many are frustrated by their inability to introduce new financial management systems. A number feel their role in balancing the budget is viewed negatively by many of their board colleagues. They feel undervalued and misunderstood. Some feel their fellow board members are unwilling to take on risks that could open up new opportunities for the organisation; that they don't understand the need to invest in capacity (systems, training) in order to allow the organisation to perform better.

*"Some of the biggest barriers are the perception of a treasurer's role by others. Often you are seen as a naysayer; squashing spending or asking to see business cases and budgets."*

## Sector-wide problems

Many treasurers looked outside their own organisation's four walls in identifying key barriers to their work. A large number talked about a lack of standards for book-keeping procedures for not-for-profits; a lack of standards for reporting; no information about best practices; and no not-for-profit benchmarks. They want compliance and reporting to be centralised and streamlined.

*"As a brand new treasurer for a brand new rugby club there was only a blank page to start from. What is best practice? [You have] a sudden feeling you are re-inventing the wheel."*

## Accounting for more than the dollars

A growing area of concern for a number of treasurers is the need to account for more than just the dollars and cents involved in running an organisation. They talked about the need to take proper account of the voluntary inputs into their organisations, and their difficulties in accounting for outcomes (and to connect those outcomes to allocation of funds).

*"Treasurers are tasked with the financial accountability of an organisation which is demonstrated in dollars and cents. However, this fails to truly reflect the organisation's value. Treasurers need help in developing Social Statements that include items such as volunteer in-kind contributions and the social return on investment. Community groups provide at least 200% more value than the dollars indicate."*

But enough of the negative! Our analysis of the Treasurers' Awards entries revealed a number of realistic, achievable solutions to many of the barriers identified.

# B. THE SOLUTIONS

Some of the ideas put forward are relatively obvious, things that really should already be happening in practically every not-for-profit organisation in Australia (the need for proper induction for new board members is one example).

Still, their inclusion in this list keeps us focused on how we can help to ensure these practices become embedded and more widespread.

Some treasurers have put forward ideas for products or services that are, in fact, already available from CommBank or Our Community, which tells us that we need to do more to ensure people know these things exist and where to find them. Our Community's comprehensive [grants database](#), the Our Community publications *Damn Good Advice for Treasurers* and *Damn Good Advice for Board Members*, and the [Community Financial Centre](#), a website designed to provide practical information about financial management, are a few such examples.

What was most exciting in reading the award entries was the new thinking that was uncovered – a laundry list of ideas and solutions for Our Community and CommBank to explore.

**Some of the main themes are highlighted on the following pages:**

## Education for treasurers

Ideas put forward include online and face-to-face training for new treasurers, refresher courses, starter kits and manuals. Topics ranged from software/technology to book-keeping for beginners, to a Certificate IV in financial services.

## Education for the board

There's a pressing need for board members to become more knowledgeable about financial management and governance. Some even suggested that training be compulsory for all new board members. Others were less prescriptive, but put forward interesting ideas for how more people could be encouraged into training – subsidised costs, a train-the-trainer model, online training, or a travelling band of face-to-face trainers fanning out across every municipality in the country. Several treasurers suggested that employers be encouraged to offer volunteer board members paid leave to attend such training.

## Promoting a better understanding of the role of the treasurer

As well as promoting financial training for board members, some treasurers put forward the idea that board members should be briefed on what's involved in being a treasurer. This, it is believed, would give all board members more sympathy for the role and more opportunity to offer support.

As one of our award winners, Samantha Winter, put it, *"All directors need to understand the financial governance role that ALL directors play and how much work the treasurer is actually doing. A best practice of acting as 'shadow-treasurer' or proxy director for a period of time would be a great way to ensure all directors have a grounding in the role of the treasurer and its importance. Let's have Treasurer for a Week as part of Not-for-Profit Finance Week, and award those directors who step up and are involved!"*

## Better succession planning

Several ideas for improving succession planning and improving the induction of new treasurers were forthcoming. They included having new treasurers take on a 'shadow treasurer' role for a time to upskill them before they take up the role, and facilitating a move to skills-based recruitment to ensure incoming treasurers have the skills they need, to avoid a situation where the organisation turns to the last person standing.

## Practical support for treasurers

Many, many ideas were put forward for resources that would assist treasurers to do their job more efficiently and effectively. Examples include: a register of *pro bono* auditing services; an online treasurers' knowledge centre; a monthly bulletin highlighting key legislative, regulatory and economic developments; a support helpline or portal; specific resources for new treasurers and new board members; and a pool of accountants who have volunteered to provide end-of-year assistance to treasurers finalising their annual reports.

## Specific checklists and templates

Many treasurers provided ideas for specific tools and resources that would make their jobs (and the jobs of all new treasurers) easier. Examples include: ideas on how to present an organisation's financial position in a more interesting fashion; flow charts for various tasks; template policies (Our Community has some in the [Policy Bank](#) but there's clearly more that can be done); templates for common documents such as agendas, minutes, profit and loss reports, and balance sheets; and business development plans, compliance checklists, and forecasting tools.

## Peer support

Treasurers also believe that there's much they can learn from each other. They believe there would be great value in the creation of an online treasurer's forum, networking groups, meet-ups, and mentoring.

## Technological solutions

There is great demand for the development of a cloud-based finance software package specific to not-for-profit organisations that's affordable and simple to use, but also powerful enough to provide a sophisticated overview of how an organisation is tracking. Other technology solutions put forward by treasurers include apps, portals, and more affordable online payment systems.

## Create more time

Ideas put forward by treasurers for creating more time in a treasurer's day included encouraging employers to allow paid time off to voluntary treasurers of not-for-profit groups, and splitting the role between two parties (job sharing).

## Incentives for new treasurers

Ideas for encouraging more people to become treasurers included lobbying for voluntary treasurers to get tax breaks (as one award entrant put it, "money is tax deductible, why not time?"), and the creation of a prestigious national register to recognise long-serving volunteers.

### Sector-wide reform

Many treasurers identified structural, sector-wide reforms that could make their jobs easier. Ideas put forward included: the creation of accounting principles or agreed basic standards of financial practice for small not-for-profit organisations; standard centralised reporting systems; creation of benchmarks; and development of a universal set of best practice policies for management of funds. Suggestions for other structural changes included: making deductible gift recipient (DGR) status more widely available; multi-year funding; new investment and insurance options; and outsourced or shared back-end financial management services.

*A full list of entrants is provided on page 18.*

**We would like to thank all of the treasurers who generously provided their expert thoughts on financial innovations and reforms.**

## WHAT OUR PARLIAMENTARY TREASURERS SAY ABOUT THE AWARDS



**The Hon.  
Andrew Barr**

**MLA, CHIEF MINISTER  
AND TREASURER  
OF THE ACT**

“Every year, hundreds of community groups in the ACT rely on the voluntary work of treasurers in their organisations.

The Treasurers’ Awards are a great way of recognising this work in our community. These individuals are responsible for the financial operations of their organisations, playing an important role in ensuring that community groups meet their obligations.”



**The Hon.  
Gladys Berejiklian**

**MP, TREASURER  
OF NEW SOUTH WALES**

“These awards go some way in recognising and thanking the tens of thousands of volunteers serving as treasurers for community groups across NSW. Not-for-profit groups simply would not survive or thrive without their contribution.”



**The Hon.  
Dave Tollner**

**MLA, TREASURER  
OF NORTHERN  
TERRITORY**

“As the Northern Territory Treasurer, I know how hard it is to keep the books balanced and the money delivered to the right spot at the right time. It’s a tough job, but someone’s got to do it!”



**The Hon.  
Tom Koutsantonis**

**MP, TREASURER  
OF SOUTH AUSTRALIA**

“These awards act to highlight the untiring efforts and commitment of treasurers whose work allows their not-for-profit organisations to continue supporting and caring for their communities.”





**The Hon.  
Peter Gutwein**

**MP, TREASURER  
OF TASMANIA**

“Tasmania’s 130,000 volunteers make an invaluable contribution to our communities and many volunteer and community organisations rely on the hard work and skill of their treasurers. It’s difficult work and these dedicated Tasmanians do a magnificent job. I encourage all not-for-profit organisations and the broader Tasmanian community to get behind the 2015 Commonwealth Bank Treasurers’ Awards.”



**The Hon.  
Dr Michael Nahan**

**MLA, TREASURER  
OF WESTERN  
AUSTRALIA**

“As a patron of the Riverton RSL, I understand the value of community organisations and the significant role of the treasurer within these organisations.”



**The Hon.  
Tim Pallas**

**MP, TREASURER  
OF VICTORIA**

“Volunteers are an integral part of the Victorian community and none more so than those who balance the books of our community organisations.

The work that treasurers of community organisations do in managing their finances is one of the key reasons we have such a strong community sector in Victoria.

I commend all treasurers of community organisations for their contribution to Victoria.”



**The Hon.  
Curtis Pitt**

**MP, TREASURER  
OF QUEENSLAND**

“We cannot recognise enough the thousands of Queensland volunteers who actively support community groups and organisations around the state, nationally and internationally.

Volunteer treasurers are often at the heart of those groups – making sure the finances of the organisation are strong and healthy to support their vital cause.

The standards expected of the administrators of our community organisations are high, particularly because people usually hold down a full-time job as well. So awards such as the Treasurers’ Awards are an essential acknowledgement of the determined efforts of volunteers who give tirelessly of their time.”

# COMMONWEALTH BANK TREASURERS' AWARDS 2015

# HONOUR ROLL

It is our pleasure to congratulate all nominees of the Commonwealth Bank Treasurers' Awards 2015.

These treasurers have been peer-nominated, that is, recognised by the people in their organisation, which highlights the great esteem in which they are held. Many were nominated multiple times.



# 2015 CERTIFICATE OF APPRECIATION HONOUR ROLL

NAME	ORGANISATION
Adams, Bill	Kapunda Business Alliance Inc, SA
Adams, Denise	Winnam Aboriginal & Torres Strait Islander Corporation, QLD
Adamson, Kelly	Parramatta Junior Eels, NSW
Alievski, Jo	Woodvale Secondary College P&C, WA
Allott, Michael	Friends of the Theatre Royal, TAS
Amiel, Libby	Marymead Auxiliary, ACT
Anderson, Gennifer	KidsFest Shellharbour Inc, NSW
Andrews, Luke	Ocean Grove Neighbourhood Centre, VIC
Armstrong, Linda	Hills Outside School Care Association Inc, WA
Ashworth, Neil	Triple H 100.1 FM, NSW
Atkinson, Alana	Rotary Club of Berrima District, NSW
Audcent, Justin	Ardross Junior Cricket Club, WA
Aydogan, Ahmet	Australian Relief Organisation, NSW
Baccon, Karen	Park Ridge State High School, QLD
Badger, Keith	Port Phillip EcoCentre Inc, VIC
Bagnati, Lisa	North West 4 Inc, VIC
Baldry, Korrin	Longreach Recreational Fishing Club Inc, QLD
Ball, Cheryl	Milton Ulladulla Dog Training Club Inc, NSW
Ball, Peter	Norman Park Dolphins, QLD
Ball, Tara	Norman Park Dolphins, QLD
Bandara, Indira	Sudbury Community Association Inc, WA
Banner, Jan	Marsh Foundation Limited, VIC
Barford, Enid	Graham House Community Centre Inc, QLD
Barnett, Jan	Bellinger Valley Historical Society, NSW
Barrow, Marlene	Linton and District Progress Association, VIC
Bartley, Carhleen	Circular Keys Chorus, NSW
Basire, Julie	YStriders, WA
Batt, Alan	Lions Club of Broome Inc, WA
Bayliss, Christopher	Bendoc Resource Centre & Neighbourhood House, VIC
Beale, Debbie	Kyvalley Community Park & Pool and Kyvalley Swimming Club Inc, VIC
Beardmore, Wayne	Riding for the Disabled Association WA Inc (RDAWA Inc), WA
Beauchamp, Vida	Boulija Country Women's Association, QLD
Bell, Robyn	TenFM Tenterfield District & Community Radio, NSW
Bellamy, Des	BayFM Community Radio Inc, NSW
Bellamy, Jim	Dalby Broadcasting Association Inc, QLD
Benfield, Linda	Penrith Touch Association, NSW
Benson, Jarrad	Coromandel Valley Ramblers Cricket Club, SA
Beutel, Eric OAM	National Servicemen's RSL Sub Branch (INC), QLD
Bhat, Asha	Southern Aboriginal Corporation, WA
Biggs, Robert	Assistance Dogs Australia, NSW

NAME	ORGANISATION
Bigwood, Carolyne	Glenorchy Rugby Union Football Club, TAS
Birch, Robyn	Baldivis Archery Club Inc, WA
Blacker, Peter	The Surf Club Coolangatta, QLD
Blacksell, Flo	The Sheep's Back Museum, Naracoorte, SA
Blight, John	Victor Harbor Church of Christ, SA
Blundell, Melanie	Playford Aquatic Club Inc, SA
Boden, Graeme	Learning and Attentional Disorders Society of WA (Inc), WA
Bolles, Simon	Road Trauma Support Services Victoria, VIC
Bomford, Kate	Boggabri Public School P&C, NSW
Booker, Carolyn	Palais Management Committee, TAS
Booker, Patrick	2MNO Monaro Community Radio, NSW
Booley, Craig	Manifold Heights Cricket Club, VIC
Borg, Aleisha	VICSES Maryborough, VIC
Borg, Christine	Gembrook Market, VIC
Borg, Sylvia	Northern Beaches Business Education Network Inc, NSW
Bosworth, Peta	New Lambton South Public School P&C Association, NSW
Bowler, David	Anglican Parish of Bateau Bay, NSW
Boyd, Dianne	Wentworth Historical Society Inc, NSW
Boylan, Cherie	West Coast Youth & Community Support Inc, SA
Boyle, Patrick	Project Youth Inc, NSW
Boyle, Ruth	Melville City Football Club Inc, WA
Brabets, Barb	Gippsland Acoustic Music Club, VIC
Braddick, Steven	Surf Life Saving Queensland North Barrier Branch, QLD
Bradley, Neil	Western Australian Genealogical Society, WA
Brammer, Rachelle	University of WA Volleyball Club, WA
Bratley, Crystelle	Mount Isa Agricultural Show Society Inc, QLD
Bray, Tim	The Rotary Club of Bayswater, VIC
Breene, James	Moreton Bribie Bridge Club Inc, QLD
Brammer, Rachelle	University of WA Volleyball Club, WA
Bratley, Crystelle	Mount Isa Agricultural Show Society Inc, QLD
Bray, Tim	The Rotary Club of Bayswater, VIC
Breene, James	Moreton Bribie Bridge Club Inc, QLD
Bretton, Lisa	Murrumba State Secondary College P&C Association, QLD
Briggs, Peter	Murdoch University Rowing Club, WA
Broad, Spencer	Asthma Foundation WA, WA
Broom, Bernard	RDA St Andrews, VIC
Brown, David	Lithgow Community Transport (Translinc) Inc, NSW
Brown, Diane	Urban Seed, VIC

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NAME	ORGANISATION
<b>Brown, Jody</b>	West Australian Team Penners Association Inc, WA
<b>Brown, Lisa</b>	Cowra Early Childhood Services, NSW
<b>Browne, Jeremy</b>	Pichi Richi Railway Preservation Society Inc, SA
<b>Bruce, Donna</b>	Hermit Park State School P&C Association, QLD
<b>Bruce, Robert</b>	Lions Club of Port Macquarie Tacking Point Inc, NSW
<b>Buckman, Sharon</b>	Delegate Progress Association, NSW
<b>Buerckner, Phil</b>	Yackandandah Community Centre, VIC
<b>Button, David</b>	Hunters Hill Ryde Community Services, NSW
<b>Button, Prue</b>	Longreach Netball Association, QLD
<b>Byrne, Ross</b>	Salamanca Arts Centre, TAS
<b>Cameron, Cathy</b>	Life Church ACC (Mooroopna), VIC
<b>Cameron, Tim</b>	Coleraine Football Netball Club, VIC
<b>Camesi, Marita</b>	Palmerston Game Fishing Club Inc, NT
<b>Campbell, Tanya</b>	Eidsvold State School P&C Association, QLD
<b>Carter, Courtney</b>	Wynyard BMX Park, TAS
<b>Casey, Kaye</b>	Australian Aphasia Association Inc, QLD
<b>Casey, Leslie</b>	The Rotary Club of Woolgoolga Inc, NSW
<b>Casimaty, Maria</b>	Polish Welfare Office, TAS
<b>Cavanagh, Vicki</b>	Community Development Services Inc, QLD
<b>Chaaya, Sonia</b>	Salisbury State School P&C, QLD
<b>Chamberlain, Amie</b>	Regents Park State School P&C, QLD
<b>Chambers, David</b>	Cairns Maritime Museum Inc, QLD
<b>Chambers, Joyce</b>	Patonga Beach Progress Association Inc, NSW
<b>Chan, Jamie</b>	Northern Suburbs Touch Association, NSW
<b>Chandler, Cindy</b>	Kanwal Public School P&C, NSW
<b>Chapman, Tania</b>	Canning Vale Primary School Campus P&C, WA
<b>Chappell, Jo</b>	Moana and Seaford Community Association Inc, SA
<b>Chase, Bob</b>	VMR Mornington, VIC
<b>Chesworth, Hilary</b>	Glebe Youth Service Inc, NSW
<b>Child, Kerry AO</b>	Camp Creative Inc, NSW
<b>Choi, Felix</b>	The Medical Benevolent Association of NSW, NSW
<b>Christie, Greg</b>	Geelong Softball Association, VIC
<b>Christoforou, John</b>	Kincumber Neighbourhood Centre, NSW
<b>Christopher, Brian</b>	Williamstown Literary Festival, VIC
<b>Church, Jacqueline</b>	Lilydale & Yarra Valley Netball Association, VIC
<b>Clark, Frank</b>	Kyvalley Progress Association, VIC
<b>Clarke, James</b>	Belgium Avenue Neighbourhood House Inc, VIC
<b>Clay, Iris</b>	Kariong Neighbourhood Centre, NSW

NAME	ORGANISATION
<b>Clegget, Minna</b>	Collie Family Centre Inc, WA
<b>Clevedon, Robyn</b>	Temora Public School Canteen, NSW
<b>Coad, Lynette</b>	Boronia Trefoil Guild Girl Guide Association, TAS
<b>Cogger, Sue</b>	Friends of Eurobodalla Regional Botanic Gardens, NSW
<b>Cole, Paula</b>	Lions Club of Blackburn North Inc, VIC
<b>Cole, Peter</b>	Bathurst Community Transport Group Inc, NSW
<b>Coleman, Eileen</b>	Darlington Theatre Players Inc, WA
<b>Coleman, Vicky</b>	Darwin Film Society (DFS), NT
<b>Collard, Tracy</b>	Gingin District Community Resource Centre Inc, WA
<b>Collins, Dale</b>	Mentone and St Bedes Old Collegians Amateur Football Club, VIC
<b>Conte, Gloria</b>	Pines Learning Inc, VIC
<b>Cooke, Ciaran</b>	Beaufort Street Network, WA
<b>Cooke, Eileen</b>	Preterm Infants' Parents' Association Inc, QLD
<b>Coombs, Karleen</b>	Emu Park State School P&C Association, QLD
<b>Coon, Tony</b>	Mernda Rural Fire Brigade, VIC
<b>Cooper, Sandra</b>	Hutt Street Precinct Association, SA
<b>Copley, Brenda</b>	Arawang Primary School P&C, ACT
<b>Corbett, Charles</b>	Centenary Heights State High School P&C Association, QLD
<b>Cordingley, Nicol</b>	Bayswater Little Athletic Centre, WA
<b>Corrie, Ralph</b>	Ballina Naval and Maritime Museum, NSW
<b>Corry, Michael</b>	Palliative Care Victoria, VIC
<b>Cosham, Glen</b>	Port Melbourne Historical and Preservation Society, VIC
<b>Costa, John</b>	Nabiac Pool Committee, NSW
<b>Costello, Jacqui</b>	Capalaba State College P&C Association, QLD
<b>Cotton, Bob</b>	Carers ACT Ltd, ACT
<b>Cottrell, Alex</b>	Meridan State College P&C Association, QLD
<b>Cowie, Jennifer</b>	Cairns Photographic Society, QLD
<b>Craig, Jane</b>	Harrow Discovery Centre, VIC
<b>Croker, Selwyn</b>	Coffs Harbour, Bellingen & Nambucca Community Transport, NSW
<b>Crowe, Jan</b>	Avondale Heights Community Garden Inc, VIC
<b>Curnow, Vanessa</b>	Parramatta State School P&C committee, QLD
<b>Cursio, Francine</b>	William Duncan State School P&C, QLD
<b>D'Arcy, Robyn</b>	Wynnum and Manly District Meals on Wheels Association Inc, QLD
<b>Daish, Margaret</b>	Golden Memories Karaoke Inc, VIC
<b>Dalton, Matt</b>	Gerringong and District Historical Society, NSW
<b>Daniel, Alex</b>	Park Towers Housing Tenants Association Inc, VIC
<b>Darragh, Ruth</b>	RLOA, QLD

<b>NAME</b>	<b>ORGANISATION</b>
<b>Davidson, Lee</b>	Rockingham City FC, WA
<b>Davie, Richard</b>	Phillip Island Football Netball Club, VIC
<b>Davies, Greg</b>	Youth Connect, VIC
<b>Davies, Jennifer</b>	Chinchilla Family Support Centre Inc, QLD
<b>Davies, Lisa</b>	Albert State School P&C Association, QLD
<b>Davis, Donna</b>	Gladstone & District Christian Broadcasting Association Inc, QLD
<b>Davis, Geraldine</b>	Friends of the Australian Arid Lands Botanic Garden, Port Augusta Inc, SA
<b>Davis, James</b>	Olinda Rural Fire Brigade, VIC
<b>Davison, Erin</b>	Blacktown Theatre Company, NSW
<b>Davison, Phil</b>	Tweed Shire Seniors Committee, NSW
<b>Dawes, Lynne</b>	The Valley and East Coast Voice Inc, TAS
<b>Dawson, Bronwyn</b>	Chewton Pool Inc, VIC
<b>Day, Kelly-Ann</b>	East Belmont Saints Baseball Club Inc, VIC
<b>Day, Lyn</b>	Chatworth Hall Committee Inc, QLD
<b>Day, Penny</b>	Secret Harbour Primary School P&C, WA
<b>Deeker, Pam</b>	King Valley United Football - Netball Club, VIC
<b>Della, Paul</b>	Federation of Catholic School Parent Communities (SA), SA
<b>Demchyshyn, Chris</b>	Keysborough Basketball Association, VIC
<b>deMeyere, Albert</b>	Melville Cares Inc, WA
<b>Denton, Glynis</b>	Currumbin Dragons Paddling Club Inc, QLD
<b>Desmond, John</b>	Bundanoon Highland Gathering Inc, NSW
<b>DeSousa, Royce</b>	Banksia Gardens Community Services, VIC
<b>Dettrick, Colleen</b>	Anglican Parish of Keppel, QLD
<b>Dewis, Lee-Ann</b>	Jamboree Community Kindergarten, QLD
<b>Di Filippo, Andrew</b>	Ronald McDonald Family Retreat Batemans Bay, NSW
<b>Dimitriadis, Steve</b>	Sunshine Heights Cricket Club, VIC
<b>Dodd, Anthony</b>	Point Lookout Surf Life Saving Club, QLD
<b>Donaldson, Doug</b>	Camp Hill Community and Sporting Club, QLD
<b>Donnellon, Angela</b>	Donald 2000 Inc, VIC
<b>Donovan, Penni</b>	Peregian Beach Community House Inc, QLD
<b>Doolan, Craig</b>	Southern Suburbs Pool Association, QLD
<b>Dorse, Jonathan</b>	Hunter Christian Churches Football, NSW
<b>Doyle, Anthony</b>	New South Wales Touch Association, NSW
<b>Doyle, Peter</b>	Brainwave, VIC
<b>Doyle, Rhonda</b>	Central Coast Kids In Need Inc, NSW
<b>Draper, Peter</b>	Pacific Hope School, NSW
<b>Drummond, Neil</b>	Gungahlin Rural Fire Service Brigade, ACT
<b>Dudley, Joan</b>	Suited to Success Inc, QLD
<b>Dugan, Patricia</b>	Pregnancy Counselling & Education Services Inc, QLD
<b>Dyde, Adam</b>	Bethanga Recreation Reserve Committee, VIC

<b>NAME</b>	<b>ORGANISATION</b>
<b>Dyson, Robert</b>	Eat Well Tasmania Inc, TAS
<b>Edson, Gerry</b>	Kwinana Bowling Club, WA
<b>Edwards, Donna</b>	Esperance Junior Cricket Association, WA
<b>Edwards, Kalandre</b>	Perth Soapbox Club, WA
<b>Edwards, Neal</b>	Rotary Club of Kenwick (WA) Inc, WA
<b>Edyvean, Melinda</b>	Silkstone State School, QLD
<b>Elderfield, Peter</b>	South West Orienteering Trekkers, WA
<b>Eliaba, Tia</b>	Sydney Cook Islands LMS Church, NSW
<b>Ellens, Hugh</b>	Transition Sydney Inc, NSW
<b>Ellens, Hugh</b>	Transition Bondi, NSW
<b>Ellery, David</b>	Queen of Hearts Community Foundation, NSW
<b>Ellis, Aimee</b>	Mentone Pre-School P&C, VIC
<b>Elliss, Lorraine</b>	Wanneroo Amateur Football Club, WA
<b>Entner, Sue</b>	Ravenshoe Community Centre Inc, QLD
<b>Evans, Ian</b>	Wollondilly Support and Community Care Inc, NSW
<b>Evans, Jo</b>	Mill Park Swim Club, VIC
<b>Everett, Doug</b>	Blue Dragon Children's Foundation International, NSW
<b>Fabian, Hilery</b>	Abundant Life Church, NSW
<b>Fagg, Jo-Anne</b>	Darwin Speedway Riders & Drivers Association Inc, NT
<b>Fares, Len</b>	Illawarra News Blogspot Association Inc, NSW
<b>Farlow, John</b>	Four Wheel Drive Victoria, VIC
<b>Farmer, John</b>	3WBC FM Community Radio Inc, VIC
<b>Farooq, Maria</b>	Pakistanis In Australia Inc, WA
<b>Farrell, Sean</b>	Michael Cusacks GAC, NSW
<b>Fensom, Joan</b>	Palmerston 50+ Club, NT
<b>Ferguson, John</b>	Uniting Church Bondi Beach Mission Chapel by the Sea, NSW
<b>Filkins, Lisa</b>	Chatswood Hills State School P&C Association, QLD
<b>Filsell, Peter</b>	Yankalilla Hockey Club, SA
<b>Finlay, Caroline</b>	Manly Hospital Auxiliary, NSW
<b>Fisher, Dennis</b>	Hornsby Art Society, NSW
<b>Fitzgerald, Judy</b>	Okines Community House, TAS
<b>Flanagan, Christine</b>	Forest Hill School of Arts, QLD
<b>Florisson, Steven</b>	Esperance Care Services, WA
<b>Footo, John</b>	Kinglake Ranges Men's Shed Inc, VIC
<b>Ford, David</b>	Esperance Regional Forum Inc, WA
<b>Ford, Ron</b>	Connect2Group Inc, QLD
<b>Foreman, Peter</b>	Quality Living Options Bendigo Inc, VIC
<b>Forsyth, Annie</b>	Laidley State High School P&C Association, QLD

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NAME	ORGANISATION
Forsyth, Helen	Dragons Rowing Club, QLD
Fowles, Ken	West Gambier Football Club Inc, SA
Fox, Bradley	Clear Mountain Rural Fire Brigade, QLD
Fraser, David	Clunes Football Netball Club, VIC
Fraser, Diane	Gawler Community House Inc, SA
Fraser, Lois	Friends of Wentworth Library Services, NSW
Fraser, Morag	Balga Detached Youth Work Project Inc, WA
Free, Nicola,	Search Light Inc, QLD
Freeman, Gail	Toora Women Inc, ACT
Frehner, Jason	Victoria Park Swimming Club, WA
Friederich, Alessandra	Inline Hockey SA, SA
Frost, Kit	Riding for the Disabled of WA Albany Riding and Driving Group Inc, WA
Frost, Susan	Pappinbarra Progress Association Inc, NSW
Fullarton, Jayne	Bass Valley Community Group Inc, VIC
Gardiner, Neil	Footscray Community Arts Centre, VIC
Gaudio, Nick	Virtus Soccer Club, SA
Geddes, Shireen	Hillcrest Christian College P&F Association, QLD
George, Leisa	Wantirna Primary School, VIC
George, Pam	TurningPoint Church, VIC
Gerlach, Neale	Living Positive Victoria, VIC
Gibson, Sam	Victor Harbor Archery Club, SA
Gilbert, Russell	Rotary Club of Bacchus Marsh, VIC
Giles, Dianne	Melton & District Pony Club Inc, VIC
Gill, Geoffrey	Albert Golf Club, NSW
Gill, John	Coal Point Progress Association, NSW
Gilmore, Janelle	North Queensland Wildlife Care Inc, QLD
Glasson, Donna	Revesby Workers Football Club, NSW
Glastonbury, Judy	Lions Club of Edwardstown, SA
Glistak, John	South Australian Science Teachers Association, SA
Gluyas, John	Diamond Valley Community Support, Inc, VIC
Godber, Ann	Yaraka Sports and Progress Association, QLD
Godden, Paul	Penumbra Centre Inc, VIC
Golinski, Helen	Harlin State School P&C Association, QLD
Gould, Mike	Jindowie Residents Group, WA
Gowans, Diane	4 Paws Animal Rescue Inc, NSW
Graham, Maxyne	Berkeley Neighbourhood Centre, NSW
Grainger, Narelle	Tiara State School P&C Association, QLD
Gration, Margaret	Naringal Baptist Church, VIC
Gray, Rod	Huon Valley Theatre Inc, TAS
Grayson, Bianca	Trinity Preschool Orange Inc, NSW

NAME	ORGANISATION
Green, Antony	Beyond Empathy Limited, NSW
Greenwood, John	Lions Clubs International District 201V2, VIC
Greig, Vickie	Lions Club of Penguin, TAS
Griffin, Morgan	Young Variety SA, SA
Gubbay, David	Newcastle Theatre Company, NSW
Guest, Chezley	Salmon Gums Development Group, WA
Guppy, Alan	Woods Point Gun Club Inc, VIC
Hadfield, Karen	Horsham Fire Brigade, VIC
Hailes, Jane	Playgroup Queensland Ltd, QLD
Hall, Sharon	Hyland Community Kindergarten, VIC
Halstead, Amy	Eimeo Road State School P&C, QLD
Hamilton, Timothy	St Paul the Apostle P&F Association, NSW
Hammond, Veronica	Pagan Awareness Network Inc, NSW
Hancock, Robert	Andamooka Progress and Opal Miners Association, SA
Hansen, Jeff	Melville Theatre Company Inc, WA
Harika, Melissa	Continece Advisory Service of WA, WA
Harman, Jane	Kununurra Historical Society, WA
Harrap, Chris	Coburg Harriers Club Inc, VIC
Harris, Andrew	Brunswick Montessori Children's House, VIC
Harris, Janet	1st Point Cook Scout Group, VIC
Harris, Robert	Queensland Radio for the Print Handicapped Limited, QLD
Harrison, Kathryn	Grow, QLD
Hart, Barry	Batemans Bay Probus Club, NSW
Harvey, Dorothy	Kadina Retiree and Friendship Club, SA
Harvey, Karen	Longreach Youth Club and Sports Complex Inc, QLD
Hatch, Arthur	Mullumbimby Showground Trust, NSW
Hayden, Janette	Tinonee Historical Society Inc, NSW
Hayes, John	Southern Shoalhaven Meals on Wheels, NSW
Haylock, Barbara	Special Olympics Australia – Spencer Gulf, SA
Haynes, Jeffrey	Sapphire Coast Uniting Churches, NSW
Healy, Denis	Nelson Men's Shed Inc, VIC
Hearne, Natalie	Ingham Institute for Applied Medical Research, NSW
Heath, Daniel	Helping Hoops Inc, VIC
Heelan, Kristy	Clermont and District Education Group (CDEG), QLD
Heemskerk, Jenny	Gambier Centrals Soccer Club, SA
Heffernan, Agnes	Moving Forward Together Association, NSW
Hegemann, Cheryl	Tara Shire State College P&C Association, QLD
Heinjus, Deb	Koolunga Primary School, SA

<b>NAME</b>	<b>ORGANISATION</b>
<b>Heinzman, Colin</b>	Swan Estuary Reserves Action Group Inc, WA
<b>Helstrom, John</b>	Aurora School, VIC
<b>Herz, Catriona</b>	Findon Calisthenics Club, VIC
<b>Hess, Joleen</b>	Brunswick Tool Library, VIC
<b>Hickin, Geoffrey</b>	Inner West Neighbour Aid, NSW
<b>Higgins, Cathy</b>	Southern Vales Dressage Club, SA
<b>Hinkley, Glen</b>	Warwick Greenwood Junior Football Club, WA
<b>Hoare, Tracy</b>	Australia Alopecia Areata Foundation Inc, VIC
<b>Hodgetts, Tina</b>	Northern Children's Network Inc, TAS
<b>Hoffman, Ann</b>	Winmalee Neighbourhood Centre Inc, NSW
<b>Hoffman, Elizabeth</b>	LinC Pine Rivers, QLD
<b>Hoffmann, John</b>	The Carinya Society, VIC
<b>Hogermeer, Sonia</b>	Dryandra Regional Equestrian Association, WA
<b>Holbrook, Catherine</b>	Coomera Springs State School P&C Association, QLD
<b>Hollamby, Judy</b>	Waterloo Hall and Peak Body, SA
<b>Holmes, Angela</b>	Adelaide Eagles Little Athletics Centre, SA
<b>Homem, Anthony</b>	Breakaway Toowoomba Inc, QLD
<b>Hooper, Belinda</b>	The Lakes South Morang P-9 School, VIC
<b>Hooper, Margaret</b>	Bellingen Shire Visitor Information Centre, NSW
<b>Hooper, Ron</b>	Echuca Fire Brigade, VIC
<b>Horvath, Sue</b>	Stawell Performing Arts Company Inc, VIC
<b>Hottot, Cate</b>	Jindalee State School P&C Association, QLD
<b>Howard, Keith</b>	Collaroy Plateau Community Kindergarten Inc, NSW
<b>Howden, Nikki</b>	Cowra Community Information and Neighbourhood Centre Inc, NSW
<b>Howell, Tony</b>	Kedron State High School P&C Committee, QLD
<b>Hudnall-Dickson, Cathy</b>	Brisbane Chorale Inc, QLD
<b>Hughes, Evan</b>	Eaton's Hill State School P&C Association, QLD
<b>Hughes, Jo</b>	Altona Lacrosse Club, VIC
<b>Hughes, John</b>	Morven Park Management Committee, TAS
<b>Hughes, Peter</b>	Northern Rivers Conservatorium Arts Centre Inc, NSW
<b>Hulbert, Trevor</b>	Dorrigo Saleyard Committee, NSW
<b>Hulskamp, John</b>	Friends of St Kilda Cemetery, VIC
<b>Humbert, Glenn</b>	Culgoa Community Sports Club Inc, NSW
<b>Hyndman, Sarah</b>	Berrinba East State School P&C Committee, QLD
<b>Ingham, Amanda</b>	Cootamundra Touch Association, NSW
<b>Inness, Gary</b>	Hilton Palmyra Cricket Club, WA

<b>NAME</b>	<b>ORGANISATION</b>
<b>Inserra, Martin</b>	Laverton Community Integrated Services Inc, VIC
<b>Inwood, Naomi</b>	Australian Circus and Physical Theatre Association, VIC
<b>Ireland, Joylene</b>	Business Liaison Association, QLD
<b>Irvine, John</b>	The Rotary Club of Port Adelaide Inc, SA
<b>Jacobi, Lois</b>	Noosa District SHS P&C Association, QLD
<b>Jacobs, Belinda</b>	Ourimbah Public School P&C Association, NSW
<b>Jacobson, Brooke</b>	Canning Vale Primary School Campus P&C, WA
<b>James, Steven</b>	Community House Port Lincoln Inc, SA
<b>Jared, Laurel</b>	Clarendon Historic Hall Committee, SA
<b>Jekabsons, Kath</b>	Romsey Golf Club, VIC
<b>Jellis, Sue</b>	Zonta Club of Canberra Breakfast, ACT
<b>Jenkinson, Stephanie</b>	Wandering Annual Fair Committee Inc, WA
<b>Jodun, Charles</b>	Petanque WA, WA
<b>John, Neville</b>	Kildonan Uniting Care, VIC
<b>Johns, Brad</b>	Illawarra Light Railway Museum Society, NSW
<b>Johns, Philip</b>	Council of Small Businesses of Australia (COSBOA), QLD
<b>Johnson, Bernice</b>	Music at the Basilica Inc, VIC
<b>Johnson, Helen</b>	Friends of the Hound Inc, NSW
<b>Johnson, Michelle</b>	Springfield Central State School P&C Association, QLD
<b>Johnson, Sharon</b>	The Animal Protection Society of WA Inc, WA
<b>Johnstone, June</b>	Gilbert and Sullivan Society of Tasmania, TAS
<b>Jones, Carol</b>	Hornsby Touch Association, NSW
<b>Jones, Debbie</b>	St Hilda's P&F Association Inc, WA
<b>Jones, Patricia</b>	Esperance Districts Badminton Association, WA
<b>Jones, Yvonne</b>	K9 Rescue Group Inc, WA
<b>Jose, Leanne</b>	Boondall P&C, QLD
<b>Joseph, Necola</b>	Hamilton Community House Inc, VIC
<b>Joy, Garry</b>	Hope Chapel, NSW
<b>Joy, Garry</b>	Breakthrough Houses, NSW
<b>Joyce, Brian</b>	Quilpie Golf Club Inc, QLD
<b>Kandasamy, Natarajan</b>	Tamil Association (QLD) Inc, QLD
<b>Kanneh, Mohammed</b>	Community Service (Liberia) Inc, QLD
<b>Keable, Karen</b>	Australian Leukodystrophy Support Group Inc, VIC
<b>Kearney, Eileen</b>	Oakleigh Bowling Club Inc, VIC
<b>Keily, Jo</b>	Banks Hockey Club, NT
<b>Keith, Janice</b>	King Island Regional Development Organisation, TAS

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NAME	ORGANISATION
Kelly, Dot	Range View Park Tennis Club Inc, WA
Kelly, Juliana	Community Adult Literacy Foundation, WA
Kennedy, Edith	Set Free Care, QLD
Kent, Andrew	The Inspiration Garden Inc, QLD
Kerr, Philip	Gold Coast and Hinterland Spinners and Weavers Group Inc, QLD
Kidd, Damian	Rotary Club of Mount Isa South West, QLD
Kiesecker, Sam	Sarina State School P&C Association, QLD
Kilby, Melinda	Tomaree Public School P&C, NSW
Kinder, Irene	Zonta Club of Brisbane East, QLD
King, Jan	Darling Range Wildlife Shelter, WA
Kinsella, Gail	Communities@Work, ACT
Kirk, Bill	3NRG 99.3FM Sunbury Radio, VIC
Klukas, Lynette	The Zonta Club of Bowen, Inc, QLD
Klumpp, Andrew	The yLead Association, QLD
Knights, Peta	The Fr Bob Maguire Foundation, VIC
Knoll, Alys	Leeton SunRice Festival, NSW
Korner, Owen	Scouts Australia SA Branch - Happy Valley Scout Group, SA
Kouwenhoven, Roslie	Hinterland Community Care Inc, QLD
Kovassy, Marianne	Hungarian Literature and Cultural Heritage Society Inc, VIC
Kramer, Greg	Brookfarm Byron Lighthouse Run, NSW
Kretchmer, Rod	Tarralla Kindergarten, VIC
Krieg, Steph	Wallaroo Golf Club Inc, SA
Kugler, Nadene	Point Lookout Surf Life Saving Club Junior Activities, QLD
Lacey, Brenda	Action for More Independence and Dignity in Accommodation, VIC
Lagzdins, John	Canterbury Neighbourhood Centre, VIC
Lai, Stephanie	SHINE for Kids Co-operative Ltd, NSW
Laidlaw, Joanne	Finding Yellow, NSW
Lam, Tuan Tuong	Australian Chinese Buddhist Society
Lambert, Barbara	Manna From Heaven Sandgate Inc, QLD
Lambert, John	SteamRanger Heritage Railway, SA
Lange, Werner	Friends of Agnes Falls Inc, VIC
Langfield, Chris	Para Hills Cricket Club, SA
Larkin, Rachel	Riverland Harmony Chorus, NSW
Laura, Susan	Coastal a Cappella Chorus, NSW
Law, Michael	Berkeley Vale Neighbourhood Centre, NSW
Lawrence, Diane	Parklands Cottage Inc, NSW
Lawrie, Sue	McLaren Flat Netball Club, SA
Lecky, Samantha	Zonta Club of Northern Beaches Inc, NSW
Lee, Annette	Northern Rivers K9 Sports Club, NSW
Lee, Donna	2nd Toowoomba Scout Group, QLD

NAME	ORGANISATION
Lee, Kim	Gordon Baptist Church, NSW
Lee, Margaret	Alfredton Rotary Club, VIC
Lees, Heather	Neighbourhood Watch, Greater Shepparton PSA, VIC
Leeson, Fiona	Woongarra State School P&C Association, QLD
Leighton, Nicole	Balcatta Volleyball Club, WA
Lennon, Bill	Wye River Surf Life Saving Club, VIC
Lenz, Michelle	RedFest - Redland Spring Festival Inc, QLD
Lethbridge, Beth	Booringa Heritage Group Inc, QLD
Lewer, Greg	East Coast Regional Development Organisation Inc, TAS
Lewis, Benjamin	The University of Queensland Tennis Club Inc, QLD
Lewis, Margaret	Winchelsea Community House, VIC
Lewis, Steve	Brisbane Second Division Rugby League Inc, QLD
Liang, Vanessa	Darebin Information Volunteer Resource Service, VIC
Line, Yvonne	Ozquilt Network Inc, VIC
Link, Peter	Outlook Vic Inc, VIC
Lister, Suellen	Arcadia P&C Association, NSW
Litster, Deane	SYP Landcare Group Inc, SA
Loffler, Judy	U3A Twin Towns Inc, QLD
Lonie, Jennifer	Kilmore Swimming Club, VIC
Lorenz, Nadine	Birdsville Social Club Inc, QLD
Lousada, Cindy	Gifted Families Support Group Inc, NSW
Lucas, Jodie	Salamander Bay Recycling, NSW
Lucas, Kate	Animals Tasmania, TAS
Luck, Olwen	Laidley Agricultural and Industrial Association, QLD
Ludovico, Frank	Tom Price Baptist Church, WA
Lyle, Susan	Montville State School P&C, QLD
Lynch, Stephen	Canterbury Norwood Kindergarten, VIC
Lyons, Kathy	Forest Hill Cricket Club, QLD
Mackay, Terry	Community Support Frankston Inc, VIC
MacKinnon, Alan	JCI Australia, VIC
Macnamara, Christina	Winston Heights Public School P&C, NSW
Mactier, Alex	Windarrang CHAPD Inc, VIC
Maddock, Douglas	Dungog & District Neighbourcare Inc, NSW
Magill, Greg	Javaranda Preschool Centre Inc, NSW
Maher, Lucinda	Murilla Community Centre Inc, QLD
Mahon, Shirley	Rotary Club of Cleveland Inc, QLD
Mahoney, Jan	Sweet Adelines Australia, NSW
Males, Kathy	Kenmore Bridge Club Inc, QLD



NAME	ORGANISATION
<b>Mallam, Paul</b>	South Sydney Community Aid Multicultural Neighbourhood Centre, NSW
<b>Mandzufas, Joelle</b>	Nutrition Australia WA Division Inc, WA
<b>Manley, Dianne</b>	Southern Highlands Youth Arts Council Inc, NSW
<b>Mansfield, Elizabeth,</b>	Seymour Puckapunyal Community Radio Inc, VIC
<b>Maphosa, Vuy</b>	Eastern Group State Emergency Service Support Unit Inc, QLD
<b>Marchingo, Chris</b>	Bundoora United Cricket Club, VIC
<b>Marinakis, Spiro</b>	Altona Yacht Club, VIC
<b>Marks, James</b>	Manly Warringah Touch Association, NSW
<b>Marshall, Stephen</b>	Mental Health Association of Central Australia, NT
<b>Marshall, Vicky</b>	Carrum Downs Junior Football Club Inc, VIC
<b>Marstaeller, Sue</b>	W.H.J Sports and Community Centre: L.B Davern Reserve, VIC
<b>Martin, Duncan</b>	Mitchelton Youth Club Inc, QLD
<b>Martin, Ron</b>	Curumbin RSL, QLD
<b>Mason, D'Arne</b>	Derby Netball Club, TAS
<b>Massey, Leanne</b>	Maroonan Primary School P&C, QLD
<b>Mathews, Kaylene</b>	Huntingdale Primary School P&C Association Inc, WA
<b>Mathisen, Megan</b>	Bunyip Kindergarten, VIC
<b>Matthews, Joel</b>	Robert Townson Public School, NSW
<b>Maude, Lis</b>	Frankston Peninsula Carers Inc, VIC
<b>Maudsley, Margaret</b>	Maranoa Warrego Anglican District (MWAD) and All Saints Mitchell, QLD
<b>May, Harry</b>	Nepean District Historical Society Inc, NSW
<b>Mayston, Damon</b>	Kalamunda Stamp Club, WA
<b>McAlister, Patricia</b>	Smart Pups Assistance Dogs for Special Needs Children Inc, QLD
<b>McBride, Barry</b>	Meals On Wheels SA Mount Gambier Branch, SA
<b>McCollum, Sue</b>	Goondiwindi Botanic Gardens Inc, QLD
<b>McCormick, Dianne</b>	BABI Youth & Family Service, QLD
<b>McCulloch, Shane</b>	Glendore Child Care Centre, NSW
<b>McDermott, Rebecca</b>	Junee Junior Rugby League, NSW
<b>McFarlane, Doug</b>	Lismore Touch Football Association, NSW
<b>McGarry, Jean</b>	Lake Macquarie Sustainable Neighbourhood Alliance, NSW
<b>McGarry, Sylvia</b>	Redland Museum Inc, QLD
<b>McGregor, Ian</b>	Pittwater Aquatic Club, NSW
<b>McKay, Lyndal</b>	Heartfelt: Giving the Gift of Photographic Memories Inc, VIC
<b>McKelvie, Kirsty</b>	Marrar Australian Football & Netball Club, NSW
<b>McKenzie, Maureen</b>	Wonthaggi Hospital Ladies Auxiliary, VIC

NAME	ORGANISATION
<b>McKewin, Len</b>	Stanthorpe Art Gallery Society Inc, QLD
<b>McKewin, Len</b>	Stanthorpe Regional Art Gallery, QLD
<b>McLean, Allison</b>	BUSHkids - Royal Queensland BUSH Children's Health Scheme, QLD
<b>McLean, Cynthia</b>	Mareeba Local Ambulance Committee, QLD
<b>McLean, Mary</b>	Murrah Hall P.A. Inc, NSW
<b>McMillan, Robert</b>	Aldinga Bay Croquet Club, SA
<b>McMurdie, Sue</b>	Seville Community House, VIC
<b>McNamara, Margaret</b>	Geelong West Neighbourhood House, VIC
<b>McNaught, Kathleen</b>	Bridgwater Bowling Club Inc, VIC
<b>McQuinn, Lesley</b>	Torquay Improvement Association, VIC
<b>Mcrae, Jenny</b>	Temora Public School P&C, NSW
<b>Meschino, Luise</b>	South Mandurah Tennis Club, WA
<b>Mewett, Phillip</b>	Rotary International District 9710, ACT
<b>Michener, Helen</b>	Woolgoolga Red Cross Branch NSW, NSW
<b>Mickan, Britany</b>	Kapunda Musical Society, SA
<b>Middlemiss, Jessie</b>	National Council of Women of ACT, ACT
<b>Midson, Marjorie</b>	Dressage Tasmania - Northern Zone, TAS
<b>Millard, Mary</b>	Macarthur Bowls Club Inc, VIC
<b>Miller, Karrienne</b>	Talbot Kindergarten, VIC
<b>Milroy, Christopher</b>	Lithgow City Band, NSW
<b>Mitchell, Yvonne</b>	3SFM Swan Hill Community Radio Inc (99.1 Smart FM), VIC
<b>Monkman, Stephen</b>	Ballarat Neighbourhood Centre, VIC
<b>Montgomery, Mark</b>	Thredbo Ski Patrol Association, NSW
<b>Monty, Peter</b>	Rokeby Neighbourhood Centre Inc, TAS
<b>Moon, Lucas</b>	Kalparrin, VIC
<b>Moore, Cheryl</b>	Milpara Community House, VIC
<b>Moore, Janet</b>	Beechmont Community Garden, QLD
<b>Moore, Natalie</b>	Wallsend Public School P&C Association, NSW
<b>Morey, Bernard</b>	Bereavement Assistance Ltd, VIC
<b>Moritz, Irene</b>	Zonta International District 24 Inc, NSW
<b>Morris, Robyn</b>	Beaumaris Theatre Inc, VIC
<b>Morris, Sue</b>	Glen Iris Cricket Club, VIC
<b>Morrish, Michelle</b>	The Roxy Theatre Ouyen, VIC
<b>Morrison, Kay</b>	Multiple Birth Volunteer Support, VIC
<b>Morris, Anne</b>	Connections Inc, QLD
<b>Morton, Maree</b>	Channel Country Ladies' Day (CCLD), QLD
<b>Moss, Kevin</b>	Scouts Victoria, VIC
<b>Mugabe, Grace</b>	Ishar Multicultural Women's Health Centre, WA
<b>Mullarney, Tracey</b>	Excelsior Primary School P&C, WA
<b>Mulligan, Steve</b>	Victorian Seals National Water Polo League Club, VIC

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NAME	ORGANISATION
<b>Murdoch, Renai</b>	Raleigh Street Childcare Centre, VIC
<b>Murphy, Christopher</b>	JCI Australia, VIC
<b>Murray, Sam</b>	Torquay State School P&C, QLD
<b>Musson, Gabby</b>	Pacific Pines Primary School P&C Association, QLD
<b>Nachtergaele, Serge</b>	Merimbula Chamber of Commerce, NSW
<b>Nazar, Amy</b>	YWCA of Adelaide, SA
<b>Neale, Rachel</b>	Primary Schools' Music Festival Support Service, SA
<b>Neill, Donna</b>	Wires Mid North Coast, NSW
<b>Nelson, Peggy</b>	Mid West Cat Shelter Inc, WA
<b>Neumann, Margaret</b>	Belconnen Senior Citizens Club, ACT
<b>Nicholls, David</b>	Top End Mental Health Consumer Organisation (TEMHCO), NT
<b>Nicolai, Win</b>	Special Olympics Australia - Adelaide North, SA
<b>Nicolescu, Christine</b>	Special Olympics South Australia, SA
<b>Ninness, Jemma</b>	Ord River Sports Club Inc, WA
<b>Norman, Ian</b>	Coolum Beach Surf Lifesaving Club, QLD
<b>Nourse, Adrian</b>	Gilbert Valley Cricket Club, SA
<b>Nugent, Mark</b>	Urunga Recreation Reserve Management Committee, NSW
<b>O'Beirne, Jane</b>	The Basalt to Bay Landcare Network Inc, VIC
<b>O'Connor, Ruairi</b>	Tamarama Surf Life Saving Club
<b>O'Donoghue, Mark</b>	Border Rivers Catchment Management Association, QLD
<b>O'Haire, Vicki</b>	Glenaladale CFA, VIC
<b>O'Halloran, Justin</b>	Carrum Surf Life Saving Club, VIC
<b>O'Keefe, Brian</b>	ConnectGroups Support Groups Association WA Inc, WA
<b>O'Leary, Mary</b>	Newcastle Youth Orchestra, NSW
<b>O'Rourke, Damian</b>	Longreach Tennis Club Inc, QLD
<b>Occhiuto, Jayne</b>	South West Connect, NSW
<b>Oldman, Catherine</b>	Geographe Catchment Council, WA
<b>Oliva, Sebastian</b>	The Friends of Sammy Joe Foundation, VIC
<b>Olive, Natalie</b>	Lions Club of Cabramatta / Cabra-Vale Inc, NSW
<b>Olsen, Barry</b>	Penrith District Netball Association, NSW
<b>Olsen, Kieran</b>	Graceville State School P&C Association, QLD
<b>Orchard, Alan</b>	Caloundra Local Ambulance Committee, QLD
<b>Osmond, Nicole</b>	Dungog Junior Rugby League, NSW
<b>Owen, Rachel</b>	Quirindi Preschool Kindergarten, NSW
<b>Owens, Ruth</b>	Hamilton Community House Inc, VIC
<b>Page, Rodney</b>	Seaworks Foundation, VIC
<b>Paine, Russell</b>	Rotary Club of Bondi Junction, NSW

NAME	ORGANISATION
<b>Panagopoulos, Jim</b>	Apollo Soccer Club, SA
<b>Pandikorala, Gayath</b>	Gladstone Park Cricket Club, VIC
<b>Paolacci, John</b>	Dancehouse Inc, VIC
<b>Pargas, Bill</b>	Heidelberg United FC, VIC
<b>Parker-Estoppey, Bernice</b>	Gwenfa Hampton Kindergarten, VIC
<b>Parker, David</b>	Barrine Rural Fire Brigade, QLD
<b>Parker, James</b>	Australian Seniors Computer Clubs Association, NSW
<b>Parker, Leo</b>	Quambatook Tractor Pullers Association Inc, VIC
<b>Patat, Sandro</b>	Winnacott Kats Junior Football Club, WA
<b>Paterson, Chris</b>	Vienna Woods State School, QLD
<b>Paynter, Julie</b>	Waggamba Landcare Group, QLD
<b>Peachey, Mike</b>	Speedway Motorcycle Club of WA, WA
<b>Pearson, Shawn</b>	Kalparrin, WA
<b>Pederick, Tony</b>	YMCA of the Inner North East of Adelaide Inc, SA
<b>Peers, Barbara</b>	Bayside Sea Scouts, QLD
<b>Peet, John</b>	Mid North Little Athletics Centre, SA
<b>Peikert, James</b>	Westminster Hockey Club, SA
<b>Peirawan, Shiller</b>	Adelaide Kurdish Youth Society, SA
<b>Peirce, Steven</b>	Wodonga Saints Football Netball Club, VIC
<b>Pell, Colin</b>	Armida Lions Club Inc, NSW
<b>Pereira, Ann</b>	Wauchope Chamber of Commerce and Industry Inc, NSW
<b>Perry, Helen</b>	Numinbah Valley State School P&C Association, QLD
<b>Perry, Mark</b>	Alphington Community Centre, VIC
<b>Peters, Suzette</b>	Immigration Advice and Rights Centre, NSW
<b>Petherbridge, Peter</b>	Pony Club Association of NSW, NSW
<b>Pham, Tram</b>	Southern Domestic Violence Service Inc, SA
<b>Phillips, Bruce</b>	Bendigo Community Farmers Market, VIC
<b>Phillips, Kate</b>	Margaret Ives Community Children's Centre, SA
<b>Pizzey, Iain</b>	Scleroderma Australia Inc, VIC
<b>Plunkett, John</b>	Rotary Club of Mount Gambier Lakes, SA
<b>Powell, Mark</b>	Toowoomba West Special School P&C Association, QLD
<b>Price, Carole</b>	Bellarine Police Community Support Register, VIC
<b>Price, Craig</b>	Labrador Scout Group, QLD
<b>Price, Michael</b>	Belconnen Magpies Football Club, ACT
<b>Prince, Mary-Ann</b>	Whyalla FM Public Broadcasting Association Inc, SA
<b>Prosser, Louise</b>	Simpson & District Community Centre Inc, VIC
<b>Prun, Mark</b>	Brainlink Services Ltd, VIC

<b>NAME</b>	<b>ORGANISATION</b>
<b>Pudig, Chantal</b>	Biz Plus Networking Association Inc, NSW
<b>Pulford, Rosemary</b>	Stanley Flat Soldiers Memorial Hall Inc, SA
<b>Pusterla, Peter</b>	Probus Club of Darwin Inc, NT
<b>Pye, Brenda</b>	St Mary's Tennis Club, VIC
<b>Quelch, Prue</b>	Rotary Club of Maryborough Sunrise, QLD
<b>Raftery, Adrian</b>	Bears Of Hope Pregnancy & Infant Loss Support Inc, VIC
<b>Raikar, Ninad</b>	Marathi Katta Australia, NSW
<b>Raitman, Ruth</b>	Jewish Taskforce Against Family Violence Inc, VIC
<b>Randall, Danielle</b>	Hayes Street Community Childcare Association, QLD
<b>Randell, James</b>	Darling Range Connect Inc, WA
<b>Rangip, Cassandra</b>	The Leniata Legacy, QLD
<b>Reed, Allen</b>	Holy Trinity Anglican Church Merriwa NSW, NSW
<b>Reed, Rod</b>	Darling Range Volunteer Bush Fire Brigade, WA
<b>Rees, Richard</b>	Dorrigo Community Public Hall Committee, NSW
<b>Reid, Robert</b>	The Probus Club of Mitchelton Inc, QLD
<b>Reid, Sharon</b>	GSODA Inc, VIC
<b>Reilly, Jane</b>	YWCA NSW, NSW
<b>Revell, Keith</b>	Protect All Children Today Inc (PACT), QLD
<b>Reynolds, Debby</b>	Lynwood Senior High School P&C, WA
<b>Richardson, Anne</b>	Limbs 4 Life Inc, VIC
<b>Richardson, Rosie</b>	Saddleworth Peak Body, SA
<b>Richter, Juerg</b>	Pittwater Friends of Soibada, NSW
<b>Riddle, Samantha</b>	Gray Court Preschool, VIC
<b>Riley, Zora</b>	Queensland Musical Society, QLD
<b>Risby, Jonathan</b>	RoadSafe Metropolitan North Eastern Inc, VIC
<b>Ritchie, John</b>	UTS Bats Football Club, NSW
<b>Robertson, David</b>	MultiLink Community Services Inc, QLD
<b>Robertson, Geoff</b>	Granite Borders Landcare Committee Inc, NSW
<b>Robinson, Bill</b>	The (Men's) Shed Coonabarabran Inc, NSW
<b>Robinson, Christopher</b>	The Leichhardt Espresso Chorus, NSW
<b>Robinson, Coral</b>	Rye Beach Community Centre, VIC
<b>Rogers, Kate</b>	Engineers Without Borders Australia, VIC
<b>Rogers, Owen</b>	NADO, NSW
<b>Rogers, Philip</b>	Burwood Community Welfare Services Inc, NSW
<b>Rogers, Sarah</b>	Ferny Grove State School P&C Association, QLD
<b>Rollason, Barrie</b>	The Royal Historical Society of Queensland, QLD

<b>NAME</b>	<b>ORGANISATION</b>
<b>Rose-Miller, Michael</b>	Toowoomba Clubhouse, QLD
<b>Ross, Donna</b>	Wyong Creek Public School P&C Association, NSW
<b>Rowe, Sandra</b>	Tyntynder Football Netball Club, VIC
<b>Ruane, Ruth</b>	Busnet Computer Club Inc, WA
<b>Ruddock, James</b>	Sandringham East Primary School, VIC
<b>Ruisi, Belinda</b>	Kemps Creek Public School P&C Association, NSW
<b>Ruston, Naomi</b>	Gold Coast Sailing Club Limited, QLD
<b>Ruth, Roslyn</b>	Quaama Hall Committee, NSW
<b>Ryan, Andrew</b>	Glasshouse Bushwalkers Club Inc, QLD
<b>Ryan, Christine</b>	Western Region Environment Centre, VIC
<b>Ryan, Kevin</b>	Warrnambool Surf Life Saving Club Inc, VIC
<b>Ryan, Pam</b>	Spring Creek Community House Inc, VIC
<b>Ryan, Paula</b>	Friendly Faces Helping Hands Foundation, NSW
<b>Ryans-Taylor, Trish</b>	Community Legal Centres Association (WA) Inc, WA
<b>Rybarczyk, Tanya</b>	CommunityWest Inc, WA
<b>Sag, Thomas</b>	Friends of the One and All Sailing Ship Inc, SA
<b>Saint, Stuart</b>	Tea Tree Gully Gymsports Inc, SA
<b>Same, Michael</b>	Maccabi Victoria Sports Foundation, VIC
<b>Samojlowicz, Krystina</b>	Northern Beaches Chorus, NSW
<b>Sampey, Lisa</b>	Dardanup Primary School P&C, WA
<b>Samuel, Alan</b>	Progressive Judaism Victoria Inc, VIC
<b>Sanders, David</b>	Operation Flinders Foundation, SA
<b>Sanderson, Cassandra</b>	Pimpama State School P&C, QLD
<b>Sanderson, Craig</b>	Wynnum Redlands Canoe Club Inc, QLD
<b>Sarandopoulos, Peter</b>	Western Australian Motor Industry Foundation, WA
<b>Saunders, Ian</b>	Booragoon Junior Football Club, WA
<b>Saunders, Joe</b>	Seaford Community Centre Inc, SA
<b>Sauter, Franz</b>	Rotary Club of Brisbane Rocks Riverside, QLD
<b>Savage, Yvonne</b>	The Dover Community Workshop Inc, TAS
<b>Saxby, Susan</b>	Plattsburg Public School P&C Association, NSW
<b>Sayers, Genevieve</b>	Maternity Choices Australia, QLD
<b>Scharley, Walter</b>	Surrey Hills Neighbourhood Centre, VIC
<b>Schellhorn, Maxine</b>	AusCam Freedom Project Inc, NSW
<b>Schipplock, Barry</b>	Group61 Inc, QLD
<b>Schmitt, Dirk</b>	Darug Tribal Aboriginal Corporation, NSW
<b>Schobben, Frank</b>	Williamstown Cannons Basketball Club, VIC
<b>Schon, Jo</b>	Volunteer Marine Rescue Southport, QLD
<b>Scott, Geoff</b>	Rotary Club of Maryborough Sunrise, QLD
<b>Scott, Max</b>	Rotary Club of Drouin Inc, VIC

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NAME	ORGANISATION
Searby, Ian	Diamond Valley Foodshare Inc, VIC
Searle, Vicki	Kogan & District Rural Fire Brigade, QLD
Sebire, Lyn	Bendigo and District Concert Band Inc, VIC
Seinor, Armelle	Serpentine Primary School, WA
Serasinghe, Aravinda	Sinhala Association of Queensland Inc, QLD
Severe, Uliana	Sunnyhaven Disability Services Ltd, NSW
Shalvi, Guy	St Therese Community Preschool, NSW
Shi, Susanna	Chinese Australian Forum, NSW
Shillabeer, Jill	Onkaparinga Netball Club Inc, SA
Shugg, Phil	Arts Mildura, VIC
Silk, Marion	Rosedale Neighbourhood House Inc, VIC
Simpson, Andrew	Windgap Foundation, NSW
Simpson, Denise	Greenway Tenants Group Inc, NSW
Sinclair, Alan	Suncare Community Services Ltd, QLD
Sing, Debbie	Kangaroo Flat Community Group Inc, VIC
Singh, Resham	Bicycles for Humanity (WA) Inc, WA
Smart, Toni	Albury Magpies Hockey Club, VIC
Smith, Amanda	Careship Coorong Ltd, SA
Smith, Catherine	St Mary's Catholic School P&F, NSW
Smith, Catherine	Wellington Amateur Swimming Club, NSW
Smith, Deborah	AWESOME Arts Australia Ltd, WA
Smith, Margaret	Drake School of Arts and Progress Association Inc, NSW
Smith, Margaret	The Embroiderers' Guild NSW Inc, NSW
Smith, Trish	Arundel State School P&C Association, QLD
Smyth, Lorrae	Dartmouth Community Progress Association, VIC
Somerville, Sarah	Nexus Care, QLD
Speed, Kaye	Blind Sports and Recreation Victoria, VIC
Spencer, Tracey	Mundingburra State School P&C Association, QLD
Spiegel, David	Court Network, VIC
Spilva, Vivian	Yarrowonga-Mulwala Arts Council Inc, VIC
Spriggs, Christopher	Self Help Queensland Inc, QLD
Stefanoff, Tony	Girl Guides Western Australia, WA
Stephens, Craig	Impact Volunteering Inc, VIC
Stephens, Mark	TS Gayundah Navy Cadets, QLD
Stephenson, Paul	The Unicorn Foundation, VIC
Stoker, Jacqui	Coomabah P&C Association, QLD
Stollery, Margaret	Mirboo North St. Andrew's Uniting Church, VIC
Stollery, Peter	Mirboo North St. Andrew's Uniting Church, VIC

NAME	ORGANISATION
Stone, Annie	Northern Peninsula Area Justice Services Aboriginal And Torres Strait Islander Corporation, QLD
Stone, Beverley	Kiah Public Hall, NSW
Stone, Lisa	Canberra Rape Crisis Centre, ACT
Street, Denis	Whitehorse Community Chest Inc, VIC
Stuart, William	Mustangs Baseball Club, NSW
Sudjoko, Agus	Islamic Society of Darwin, NT
Sullivan, Kate	HIV/AIDS Legal Centre, NSW
Sullivan, Stephanie	Holland Park State School P&C Association, QLD
Sutherland, Stephen	1st Ourimbah Scout Group, NSW
Suttie, Adrian	City Life Inc, VIC
Sutton, Judith	Bute 2000 Onwards, SA
Sutton, Paul	Coburg North Primary School, VIC
Swain, Ian	Northern Midlands RSL Sub Branch, TAS
Switzer, Mark	North Ryde Community Aid & Information Centre Inc, NSW
Symons, John	Project New Dawn, VIC
Tabcart, Dina	Cancer Wellness Centre, WA
Taylor, Kim	Frankston Heights Primary School, VIC
Taylor, Rick	National Centre for Childhood Grief, NSW
Tejera, Daniel	Renown Kindergarten, VIC
Temby, Dorothy	Lower Murray Uniting Congregations, SA
ten Brummelaar, Theo	Dutch Australian Cultural Centre, Ltd, NSW
Tence, Matthew	Eating Disorders Foundation of Victoria Inc, VIC
Theckston, Honni	Mt Warren Park State School P&C Association, QLD
Thomas, Louise	American River Progress Association Inc, SA
Thomas, Polly	Hopetoun & District Neighbourhood House Inc, VIC
Thompson, Vanessa	Carina Leagues CJ's Swim Club, QLD
Thurlow, Sue	Maryborough Active Riders Club Inc, QLD
Tierney, Kath	McAuley Community Services for Women, VIC
Tillotson, Rod	Lions Club of Westbrook and Districts, QLD
Tippett, Rachelle	United Way Ballarat & The Ballarat Foundation, VIC
Tohlke, Ranita	Mount Isa Agricultural Show Society Inc, QLD
Toll, Julie	The Orange Pigeon Inc, VIC
Tomkins, Bob	Nerrigundah Rural Fire Brigade, NSW
Toms, Gordon	Wauchope & District Uniting Church, NSW
Torrence, Ian	The Australian Youth Mentoring Network, NSW
Torrens, Denis	Spiritual Health Victoria, VIC

<b>NAME</b>	<b>ORGANISATION</b>
<b>Tran, Jensen</b>	Australian Chinese Buddhist Society, NSW
<b>Trenorden, Tracey</b>	Kondinin/Hyden St John Ambulance Committee, WA
<b>Trinne, Felicity</b>	Youth Barossa, SA
<b>Trott-Kelly, Lisa</b>	Darley Neighbourhood House & Learning Centre, VIC
<b>Trovato, Angelo</b>	Trigeminal Neuralgia Association of Australia Inc, NSW
<b>Turner, Brent</b>	Horizon Committee Inc, NSW
<b>Turner, Jim</b>	St Marys Sports Centre, TAS
<b>Turner, Nicki</b>	Fair Game Australia, WA
<b>Turner, Shirley</b>	Jerramungup Sports Club Inc, WA
<b>Tyler, Glenn</b>	Ballarat Little Athletics, VIC
<b>Underwood, Zara</b>	Townsville & JCU Rowing Club, QLD
<b>Utting, Kathryn</b>	ARTrinsic Inc, WA
<b>Vallance, Mark</b>	1 <sup>ST</sup> Kialla Scout Group, VIC
<b>Van den Hoek, Leanne</b>	Special Olympics Australia - Riverland, SA
<b>Van Mosseveld, Emma</b>	Forest Hill Community Development Association, QLD
<b>van Rooden, John</b>	Daylesford Neighbourhood Centre Inc, VIC
<b>Vandenberg, Josh</b>	NerdSpace, VIC
<b>Vane Loo Yong Kee, Siw</b>	9th Caulfield (Murrumbidgee) Scout Group, VIC
<b>Vanzino, Christine</b>	Northern Beaches Touch Football, NSW
<b>Vickers, Cate</b>	Bulimba Senior Citizens, QLD
<b>Vogil, Jenni</b>	Cairns Saints Australian Football Club Inc, QLD
<b>Vosmansky, Karin</b>	Life's Little Treasures Foundation, VIC
<b>Waddingham, Steve</b>	UWA Rugby Football Club, WA
<b>Waite, Kay</b>	Warwick Gymnastic Club, QLD
<b>Wakefield, Peter</b>	Maddingley Park Committee of Management, VIC
<b>Wald, Robert</b>	Spina Bifida Foundation of Victoria, VIC
<b>Walker, Bruce</b>	Anglican Parish of Taree, NSW
<b>Walker, David</b>	Oak Flats Swimming Club, NSW
<b>Walker, Gordon</b>	Road Safety Action Group Inner Melbourne, VIC
<b>Walker, Shanie</b>	We and Us, NT
<b>Wallis, Colin</b>	Holy Family Anglican Church Wyoming, NSW
<b>Walsh, Heather</b>	Association of Independent Schools of the ACT, ACT
<b>Walters, Lee-Anne</b>	Rural Health Tasmania Inc, TAS
<b>Wanner, Kylie</b>	Niagara Park Public School P&C, NSW
<b>Ward, Barbara</b>	Share SMR Inc, NSW
<b>Ward, Dan</b>	Melville Junior Football Club, WA
<b>Ward, Robyn</b>	East Gippsland Gymnastics Club, VIC

<b>NAME</b>	<b>ORGANISATION</b>
<b>Wares, Sally</b>	Lansdowne Football Club Inc, NSW
<b>Waters, Tracey</b>	North West Sydney Multiple Birth Association, NSW
<b>Watts, Ronald</b>	Rotary Club of Elizabeth, SA
<b>Watts, Sharon</b>	Sunshine Coast Riding for the Disabled RDA Inc, QLD
<b>Waydock, Ann-Marie</b>	Fleurieu Swimming Club, SA
<b>Webb, Janet</b>	RoadSafe Westgate Community Road Safety Council Inc, VIC
<b>Webb, Paul</b>	Brisbane Outrigger Canoe Club Inc, QLD
<b>Webley, Sue</b>	Longreach & District Multipurpose Youth Sport & Recreation Group Inc, QLD
<b>Weinmann, Steve</b>	West Torrens District Cricket Club, SA
<b>Weller, Robert</b>	Nillumbik Community Health Service Ltd, VIC
<b>Wells, Kurt</b>	Legana Cricket Club, TAS
<b>Wells, Richard</b>	Local Drug Action Groups Inc, WA
<b>West, Maree</b>	Minirera and District Netball Association, VIC
<b>West, Sherryn</b>	Langri Tangpa Buddhist Centre, QLD
<b>Western, Brian</b>	Lions Club of Bull Creek, WA
<b>Weston, Phillip</b>	St James Anglican Church Morpeth, NSW
<b>White, Alan</b>	Wyndham Track and Field Club Inc, VIC
<b>White, David</b>	Stokers Siding/Dunbible Memorial Hall Inc, NSW
<b>White, Hunter</b>	Watershed Landcare Inc, NSW
<b>White, Matthew</b>	Australian Breastfeeding Association SANT Branch, SA
<b>White, Mike</b>	Werribee Basketball Association, VIC
<b>White, Theresa</b>	Wangaratta Dragons Hockey Club, VIC
<b>White, Tom</b>	UQ Gatton Rugby Union Club, QLD
<b>Wild, Pete</b>	Candelo Arts Society, NSW
<b>Wilkinson, Rosemary</b>	Woodend & District Heritage Society Inc, VIC
<b>Wilks, Donna</b>	CWA in TAS Cygnet Branch, TAS
<b>Willey, Magdalena</b>	Greenhill's Preschool, VIC
<b>Williams, Brian</b>	Christian Outreach Centre Armidale, NSW
<b>Williams, Emily</b>	Ashburton Drive P&C, WA
<b>Williams, Greg</b>	Maleny Neighbourhood Centre, QLD
<b>Williams, Susan</b>	Nundah Community Enterprises Cooperative, QLD
<b>Williamson, Helen</b>	YMCA of Central Australia Inc, NT
<b>Wilson, Kate</b>	Healesville Living and Learning Centre Inc, VIC
<b>Wilson, Simone</b>	Ryde Eastwood Touch Association, NSW
<b>Withers, Graham</b>	Seeds of Hope Community Services Ltd, QLD
<b>Wodajo Fida, Lelisse</b>	Advocacy for Oromia Association in Victoria, VIC
<b>Wong, Adrian</b>	Australian Chinese Community Association of NSW Ltd, NSW
<b>Wood, Candice</b>	Scottsdale Netball Club, TAS

# 2015 CERTIFICATE OF APPRECIATION HONOUR ROLL

<b>NAME</b>	<b>ORGANISATION</b>
<b>Wood, Margaret</b>	Women's International League for Peace and Freedom Tasmanian Branch, TAS
<b>Woodley, Nick</b>	Hobsons Bay Yacht Club, VIC
<b>Woods, Jennie</b>	Joondalup Netball Association, WA
<b>Woods, Rod</b>	Longreach Recreational Fishing Club Inc, QLD
<b>Woods, Steve</b>	Tasmanian Cricket League, TAS
<b>Woolstencroft, George</b>	Simpson Car Club Inc, VIC
<b>Wren, Amanda</b>	Nightcliff Family Centre, NT
<b>Wright, David</b>	The Lions Club of Kiama, NSW
<b>Wright, Michael</b>	Harris Park Community Centre Inc, NSW
<b>Wright, Richard</b>	Renown Kindergarten, VIC
<b>Wurst, Julie-Anne</b>	Saddleworth Recreation Ground Committee, SA
<b>Wykes, Neil OAM</b>	National Trust NSW, NSW
<b>Xegas, Jo-Ann</b>	Muirfield High School P&C Association, NSW
<b>Xuereb, Charles</b>	Taylors Lakes Recreation Club Inc, VIC
<b>Yarnold, Christine</b>	Anglican Parish of Wingham, NSW
<b>Yeates, Suzanne</b>	Coorparoo State Primary School P&C, QLD
<b>Yew, Hong</b>	Australian Chinese Buddhist Society
<b>Young, Angela</b>	Charleville and District Chamber of Commerce, QLD
<b>Young, Beverly</b>	All Saints Anglican Church Belmont NSW, NSW
<b>Zeccola, Carina</b>	Canberra Women in Business, ACT
<b>Zelada, Wilfredo</b>	Springvale Neighbourhood House, VIC

# 2015 TREASURERS' AWARDS WISDOM CONTRIBUTORS

NAME	ORGANISATION
<b>Abbott, Leeann</b>	Mariners Hockey Club Warnambool, VIC
<b>Adams, Andy</b>	Ironbank Cherry Gardens Football Club, SA
<b>Anderson, Wendy</b>	Rankins Springs & District War Memorial Hall Committee, NSW
<b>Arbon, Julie</b>	Port Broughton Golf Club, SA
<b>Babb, Richard</b>	Hornsby Ku-ring-gai Women's Shelter, NSW
<b>Bain, Julie</b>	Bunbury Surf Lifesaving Club, WA
<b>Baldwinson, Maxwell</b>	Tooleybuc Manangatang Football Netball Club, VIC
<b>Barlow, Lyn</b>	Darwin Probus, NT
<b>Barnes, Bill</b>	Manly Community Centre and Services Inc, NSW
<b>Barry, Judith</b>	Hyde Park Croquet Club, SA
<b>Bartlett, Kalina</b>	Chequers Volleyball Club, WA
<b>Bateman, Nicole</b>	Bega Pre-school, NSW
<b>Batt, Alan</b>	Lions Club of Broome Inc, WA
<b>Batur, Kelly</b>	Bambi Kindergarten Community Pre-School, NSW
<b>Beelitz, Denise</b>	Stawell Seventh Day Adventist Church, VIC
<b>Benson, Carol</b>	Melbourne Youth Music, VIC
<b>Benson, Jarrad</b>	Coromandel Valley Ramblers Cricket Club, SA
<b>Beutel, Eric OAM</b>	Caboolture Community Action Group, QLD
<b>Bhat, Asha</b>	Southern Aboriginal Corporation, WA
<b>Bheem, Sowmya</b>	Balar Malar Tamil Educational Association, NSW
<b>Bichel, Ann</b>	Redeemer Lutheran Church Laidley, QLD
<b>Bigg, Kim</b>	Lolly Jar Circus Inc, SA
<b>Birch, Robyn</b>	Baldivis Archery Club, WA
<b>Black, Vanessa</b>	South Coast Hockey Association, SA
<b>Bliss, Stella</b>	Wasleys Community Group Inc, SA
<b>Bolles, Simon</b>	NFP Road Trauma Support Services Victoria, VIC
<b>Boyle, Whitney</b>	Mallee Neighbourhood House Network, VIC
<b>Bradley, Neil</b>	Western Australian Genealogical Society, WA
<b>Bradley, Phillip</b>	Cavaliers Hockey Club, NSW
<b>Brammer, Rachelle</b>	University of WA Volleyball Club, WA
<b>Brand, Alison</b>	Australia New Zealand Gynaecological Oncology Group, NSW
<b>Briggs, Peter</b>	Murdoch University Rowing Club, WA
<b>Broom, Bernard</b>	RDA St Andrews, VIC
<b>Brown, Dianne</b>	Urban Seed, VIC
<b>Brown, Virginia</b>	Ballina Art Society Inc, NSW
<b>Buckman, Sharon</b>	Delegate Progress Association, NSW
<b>Burgess, Phil</b>	Churches of Christ in SA & NT, SA
<b>Burns, Maggie</b>	Appin Hall Children's Foundation, TAS
<b>Cameron, Carolyn</b>	Glenaladale Recreation Reserve Committee of Management, VIC

NAME	ORGANISATION
<b>Camilleri, Robert</b>	Realm Investment House, VIC
<b>Carroll, Louise</b>	Zonta Club of Sydney Breakfast, NSW
<b>Carter, Courtney</b>	Wynyard BMX Club, TAS
<b>Chaaya, Sonia</b>	Salisbury State School P&C, QLD
<b>Chia, Adrian</b>	Australian Sign Language Interpreters' Association WA, WA
<b>Chinnery, Charmayne</b>	Signs Ministries, QLD
<b>Cock, Robran</b>	Onka Piranhas Basketball Club, SA
<b>Cogger, Susan</b>	Friends Eurobodalla Regional Botanic Gardens, NSW
<b>Collins, Megan</b>	Sale Netball Association, VIC
<b>Colwell, Cameron</b>	Positive Life NSW, NSW
<b>Cornish, Marie OAM</b>	Wellington & District Cricket Association, NSW
<b>Coshan, Andrew</b>	Apollo Soccer Club, SA
<b>Crawford, Noreen</b>	Stawell Genealogy Group, VIC
<b>Curnow, Venessa</b>	Parramatta State School P&C Association, QLD
<b>Darragh, Rita</b>	RLOA, QLD
<b>Davies, Jenny</b>	Chinchilla Family Support Centre, QLD
<b>Daw, Ivan</b>	Red Frogs Australia & Citipointe Foundation, QLD
<b>Dawes, Robert</b>	Somerset Volunteer Fire Brigade Social Club, TAS
<b>Deeker, Pamela</b>	King Valley United Football Netball Club, VIC
<b>Demchyshyn, Chris</b>	Keysborough Basketball Association, VIC
<b>Denton, Glynis</b>	Currumbin Dragons Paddling Club, QLD
<b>Dilger, Robyn</b>	Flinders Island Show Society, TAS
<b>Doyle, Rhonda</b>	Central Coast Kids in Need, NSW
<b>Drescher, Erich</b>	His House Inc, NSW
<b>Ellingworth, Kellie</b>	MCC Lacrosse Section, VIC
<b>Elliott, Amanda</b>	Woongoolba State School, QLD
<b>Ellis, Aimee</b>	Mentone Pre-School P&C, VIC
<b>Entner, Suzanne</b>	Ravenshoe Community Centre, QLD
<b>Farrell, Sean</b>	Michael Cusacks GAA Club, NSW
<b>Featherston, Peter</b>	Lolly Jar Circus Inc, SA
<b>Fee, Natasha</b>	Calliope Youth Club, QLD
<b>Filsell, Peter</b>	Yankalilla Hockey, SA
<b>Fraser, Sandra</b>	Caringbah Public School P&C Association, NSW
<b>Freeman, Gail</b>	Toora Women Inc, ACT
<b>Frehner, Jason</b>	Victoria Park Swimming Club, WA
<b>Gardiner, Neil</b>	Footscray Community Arts Centre, VIC
<b>Gibson, Allan</b>	Girls Brigade Australia, NSW
<b>Godber, Ann</b>	Yaraka Gymkhana Committee, QLD
<b>Goulter, Ray</b>	Blackwood Photographic Club of SA Inc, SA

## 2015 TREASURERS' AWARDS WISDOM CONTRIBUTORS

NAME	ORGANISATION
Grady, Mark	Hesket Cricket Club, VIC
Greig, Vickie	Lions Club of Penguin, TAS
Griffiths, Tina	Longreach Scout Group, QLD
Halstead, Amy	Eimeo Road State School P&C Association, QLD
Hamilton, Karen	REELise Inc, NSW
Hanley, Benjamin	REACH Newcastle, NSW
Hartcher, Ian	Coffs Harbour Regional Conservatorium, NSW
Havercroft, Ann	Melville Districts T-Ball Club, WA
Heath, Daniel	Helping Hoops, VIC
Herz, Catriona	Findon Calisthenics Club, VIC
Hewitt, Tammy	Lyndhurst Team Penning, NSW
Hickey, Alexis	One World Centre, WA
Hickman, David	Queechy Penguins Hockey Club, TAS
Hogben, Kaye	Loch Sport Boat Club Inc, VIC
Holmes, Angela	Adelaide Eagles Little Athletics Club, SA
Hosking, Michel	Walliston Primary School P&C, WA
Howden, Nicole	Cowra Community Information and Neighbourhood Centre, NSW
Hoyes, Morgan	Busselton Community Garden, WA
Hulskamp, John	Friends of St Kilda Cemetery, VIC
Edwards, Thomas	Albinism Fellowship Of Australia Inc, NSW
Ellens, Hugh	Transition Sydney Inc, NSW
Hutchins, Courtney	Therapy and Dance Association Inc, QLD
Jacobs, Belinda	Ourimbah Public School P&C, NSW
Kandasamy, Natarajan	Tamil Association (QLD) Inc, QLD
Kapral, Pauline	Ocean Shores Community Centre, NSW
Kelly, Kim	Finley Pony Club, NSW
Kenny, Kathryn	The Embroiderers' Guild for WA, WA
Kiernan, Lorelei	Barcoo Pastoral Society, QLD
Kingston, Kylie	Nimbin School of Arts, NSW
Kinsella, Gail	Communities@Work, ACT
Klukas, Lynette	Bowen Zonta Club, QLD
Koperberg, Jan	Blue Mountains Association of Cultural Heritage Organisations, NSW
Kozlowski, Michelle	Springfield Central State School P&C Association, QLD
Krieg, Stephanie	Wallaroo Golf Club, SA
Kuter, Maurice	Malahide Golf Club at Fingal, TAS
Leach, Andrew	Cora Barclay Centre, SA
Leech, Jerry	Ryder-Cheshire Mount Gambier Home Board, SA
Lewis, Margaret	Winchelsea Community House, VIC
Lightwood, Liron	Carnegie Rostrum Club, VIC
Long, Lorene	Stanthorpe Heritage Museum, QLD

NAME	ORGANISATION
Lonie, Jennifer	Kilmore Swimming Club, VIC
Males, Kathy	Kenmore Bridge Club, QLD
Maltby, Charlotte	Ku-ring-gai Cubs Rugby League Club, NSW
Mansfield, Lyn	Gold Coast Permaculture, QLD
Marinakis, Spiro	Altona Yacht Club, VIC
Marren, Jane	Noosa Netball Association, QLD
Mason, D'Arne	Derby Netball Club, TAS
McConnell, Grace	Albany Sinfonia, WA
Mckensey, Ian	Rotary Club of Wollongong, NSW
McLean, Christine	Mitchell Show Society, QLD
McLean, Stuart	1st East Wahroonga Scout Group, NSW
Mendis, Hilarin	Special Olympics Melbourne Inner East Region, VIC
Miller, Fiona	Blaxland Public School P&C, NSW
Moir, David	Edgewater Cricket Club Inc, WA
Moore, Narelle	Bondi Nippers, NSW
Moule, Leslie	Mundoo State School P&C, QLD
Murphy, Brittany	All Saints Community Care, NSW
Muuren, Jack	Rally For Recovery Inc Tomakin, NSW
Myles, Tracey	Down Syndrome NT, NT
Neale, Rachel	Festival of Music, SA
Niski, Joanne	Goomalling Youth Group, WA
Norris, Ellie	Casterton Croquet Club, VIC
O'Haire, Vicki	Glenaladale CFA Brigade, VIC
ONeil, Nesha	Australian Childcare Alliance, NSW
Parker, James	Computer Pals for Seniors Northern Beaches, NSW
Parslow, Jim	Lambton Anglican Parish, NSW
Paulson, Marigold	St Anthony's Primary School Alphington P&C Association, VIC
Pearse, Julie	Woodvale Tennis Club, VIC
Peet, John	Mid North Little Athletics Club, SA
Peirawan, Shiller	Adelaide Kurdish Youth Society, SA
Pereira, Ann	Wauchope Chamber of Commerce & Industry Inc, NSW
Perkins, Wendi	Moe Youth Club Boxing Gym, VIC
Peters, Rachel	The F Project, VIC
Petrucci, Luciana	McLaren Vale Institute Hall Management Committee Inc, SA
Piper, Kylie	RoxFM Community Radio, SA
Podolski, Victoria	QCWA Bollon, QLD
Potts, Warwick	Goodwood Cricket Club, SA
Rafferty, Adrian	Bears of Hope Pregnancy & Infant Loss Inc, NSW
Raikar, Ninad	Marathi Katta Australia, NSW
Randall, Danielle	Hayes Street Child Care Centre, QLD



<b>NAME</b>	<b>ORGANISATION</b>
<b>Rau, Jean</b>	North West Community Radio Association Inc, VIC
<b>Reed, Rod</b>	Darling Range Volunteer Bush Fire Brigade, WA
<b>Reeves, Leonie</b>	Brisbane Mariners Rifle Club, QLD
<b>Reid, Sharon</b>	GSODA Inc, VIC
<b>Reilly, Jane</b>	YWCA NSW, NSW
<b>Richardson, Adrian</b>	Katanning LCDC, WA
<b>Richardson, David</b>	St Ann's Homes Inc, TAS
<b>Robson, Sue</b>	Cockburn Hawks Ice Hockey Club, WA
<b>Ross, Matthew</b>	Belford Oaks Child Care Centre, VIC
<b>Rowler, Merrilyn</b>	Domestic Violence Resource Service Mackay and Region, QLD
<b>Russell, James</b>	UTS Catholic Society, NSW
<b>Ruston, Naomi</b>	Gold Coast Sailing Club, QLD
<b>Samuel, Alan</b>	Impact for Women Inc, VIC
<b>Saunders, Joe</b>	Seaford Community Centre, SA
<b>Sawtell, Cheryl</b>	Seaford Sports and Social Club, SA
<b>Simeoni, Paul</b>	Abbotsford Junior Football Club, NSW
<b>Simonian, Irina</b>	Vremya Newspaper, NSW
<b>Smyth, Lorrae</b>	Dartmouth Community Progress Association, VIC
<b>Spackman, David</b>	Mount Horrocks Historical Society Inc, SA
<b>Spain, Fred</b>	Hay Rodeo Club Inc, NSW
<b>Speed, Kaye</b>	Blind Sports & Recreation Victoria, VIC
<b>Sprake, Joshua</b>	Sutherland Shire Water Polo Association, NSW
<b>Squires, John</b>	Wauchope Youth Group, NSW
<b>Stefani, Fleur</b>	Great Southern Rail Trail Inc, VIC
<b>Stephens, Craig</b>	Impact Volunteering Inc, VIC
<b>Stevenson, Jodi</b>	Portland Basketball Association Inc, VIC
<b>Stroud, Tracey</b>	Whitsunday Moto Sports Club, QLD
<b>Sudjoko, Agus</b>	Islamic Society of Darwin, NT
<b>Tang, Felix</b>	Lindfield Montessori Pre-school, NSW
<b>Theckston, Honni</b>	Mt Warren Park State School P&C Association, QLD
<b>Thompson, Heather</b>	Grange Surf Life Saving Club Inc, SA
<b>Thorpe, Leeann</b>	Huonville High School P&F Association Inc, TAS
<b>Thurlow, Sue</b>	Maryborough Active Riders, QLD
<b>Tinney, Margaret</b>	Innisfail State College P&C Association, QLD
<b>To, Thomas</b>	Citizen Advocacy Perth West, WA
<b>Topfer, Michael</b>	The Gilbert and Sullivan Society of Tasmania Inc, TAS
<b>Tulacz-Hess, S.R.</b>	The Source
<b>Tynan, Bo</b>	Festuri Multicultural Celebration Inc, QLD

<b>NAME</b>	<b>ORGANISATION</b>
<b>van der Zande, Cara</b>	Cohuna Kangas Football Netball Club, VIC
<b>Wakefield, Peter</b>	Bacchus Marsh Cricket Club, VIC
<b>Wald, Robert</b>	Spina Bifida Foundation of Victoria, VIC
<b>Walker, Shanie</b>	We and Us Friends Inc, NT
<b>Walker, Tyson</b>	Chess Association of Queensland, QLD
<b>Waydock, Ann-Marie</b>	Fleurieu Swimming Club, SA
<b>Webley, Sue</b>	Longreach & District Multipurpose Youth Sport and Recreation Group, QLD
<b>Weston, Phillip</b>	St James' Anglican Church, Morpeth, NSW
<b>Whyman, Charmaine</b>	Cavaliers Netball Club, TAS
<b>Willey, Magdalene</b>	Greenhills Pre-school, VIC
<b>Wilson, Anne</b>	VISDA Inc & Bacchus Marsh Pony Club, VIC
<b>Winter, Samantha</b>	Women's Health In The North, VIC
<b>Wong, Adrian</b>	Australian Chinese Community Association of NSW Ltd, NSW
<b>Woo, Sophia</b>	ANU Student Association, SA
<b>Wood, Jennie</b>	Joondalup Netball Association, WA
<b>Woodlands, Graeme</b>	Rotary Club of Scone, NSW
<b>Wykes, Neil OAM</b>	National Trust of Australia (NSW), NSW
<b>Xegas, Jo-Ann</b>	Muirfield High School P&C Association, NSW
<b>Yates, Warren</b>	Clean Energy for Eternity Inc, NSW
<b>Young, Maria</b>	Humpty Dumpty Playgroup, VIC

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Over the past two years, CommBank Not-for-Profit Sector Banking and Our Community have been working hard to help build the financial literacy of Australia's not-for-profit and community organisations and provide better solutions to help them achieve their missions.

**Our work has just begun.  
Here's a little of what we have planned  
over the next twelve months.**

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# WHERE TO NOW?

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## **Better Bankers**

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CommBank Not-for-profit Sector Banking has a team of specialist bankers who have been specifically accredited in not-for-profit banking – that means they have specialised knowledge of how the not-for-profit sector works and the particular challenges its workers and volunteers face. This is an ongoing accreditation and training program that will continue to deepen the expertise of our bankers to ensure the provision of truly tailored service.

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## **Better Banking Products**

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CommBank will continue to evolve product offerings based on direct feedback and is committed to its program of skills development and sharing of knowledge to help the sector achieve greater financial sustainability.

## More publications

Two free financial literacy guides – *Damn Good Advice for Treasurers* and *Damn Good Advice for Board Members* – have already been released through the Our Community–CommBank CommunitySmart program. In May 2015 we'll be releasing our third – *Damn Good Advice on Fraud Prevention and Cyber-safety*. We've taken note of all the other ideas put forward through this awards program and we'll continue to expand on our stable of financial literature.

## More tools

There is clearly a need for a simple, affordable software program for not-for-profit treasurers. This is one of the tools Our Community will be investigating over the next twelve months. We will also provide more templates and checklists through the Community Financial Centre, and we'll investigate ways to make all financial and governance content currently available through the Institute of Community Directors Australia more accessible to treasurers across the country.

## More training, education and linkages

Together, we'll be working on ways to get more affordable, practical training to more new board members and treasurers in more places than ever before. We'll be looking at what we can do to help treasurers learn from and support each other.

## SPECIALIST BANKERS FOR THE NOT-FOR-PROFIT SECTOR

CommBank specialist not-for-profit bankers are the only bankers in Australia who have taken their knowledge of the not-for-profit sector to the next level, studying for the Institute of Community Directors Australia's Diploma of Business (Governance). Together, we have made the diploma program available to bankers across CommBank, deepening the team's understanding of the governance and finance issues that not-for-profits face.

## THE RESULT?

Better bankers.  
Better served not-for-profit organisations.  
Better communities.



### DAMIAN MOORE

Dip. Bus. (Gov);  
FICDA (Fellow of the  
Institute of Community  
Directors Australia)

*Commonwealth Bank  
Not-for-Profit Specialist  
Banker, Victoria*

# RESOURCES: NOT-FOR-PROFIT TREASURERS

## THE COMMUNITY FINANCIAL CENTRE

[communityfinancialcentre.com.au](http://communityfinancialcentre.com.au)

The Community Financial Centre has been established by Our Community in conjunction with CommBank Not-for-Profit Sector Banking to provide tools and resources to help improve the financial management of not-for-profit groups, and provide access to better and more cost-effective banking services.

## Better Banking

Communities are at the core of CommBank's vision to excel at securing and enhancing the wellbeing of people, businesses and communities.

It's important to us that all our not-for-profit and community customers have access to the best banking services and solutions, whether they are a global non-government organisation or a local community group.

CommBank has the right team, the right technology, the right attitude and the right values to meet the unique financial needs of our not-for-profit customers.

## Financial Policies

The Community Financial Centre's downloadable financial management policies provide the information and support you need to safeguard and grow the finances of your not-for-profit organisation.

## Financial Literacy Tools

Our financial literacy help sheets, financial tutorials and checklists provide the advice a treasurer needs to keep the organisation's books balanced. Our downloadable sample policies help you improve the structures that underpin your work.

## Damn Good Advice

*Damn Good Advice for Treasurers* is a free guide providing practical advice to treasurers of not-for-profit organisations. *Damn Good Advice for Board Members* provides similar advice but is aimed at board members. More guides are planned.

## Not-for-Profit Finance Week

Not-for-Profit Finance Week highlights the importance of good stewardship over the finances of Australia's many community organisations. Events during Not-for-Profit Finance Week are designed to celebrate and provide financial literacy education for the staff, volunteers, board members and treasurers who oversee the finances of Australian not-for-profit organisations.

## Fundraising Resources

Our Community has developed a range of resources and tools to help community groups raise more funds. Go to the Community Funding Centre ([fundingcentre.com.au](http://fundingcentre.com.au)) to get information on grants and fundraising in Australia.

The Funding Centre's grants database, help sheets and tools are specifically designed for not-for-profit organisations and schools, no matter your location, size or type.

## Donations Hub

Through the [GiveNow.com.au](http://GiveNow.com.au) online giving service, Our Community is helping Australians give more to the community – through donations of money, time and goods. GiveNow Week, which is held in December every year, aims to focus attention on the many ways that individuals, families, businesses and groups can make a difference to the community. Almost \$50 million has been donated using this free service to date.



# ABOUT: NOT-FOR-PROFIT SECTOR BANKING

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For more than 100 years, CommBank has supported Australian communities, including the not-for-profit organisations that help to sustain and strengthen them. And today we are making our banking solutions and service for our not-for-profit customers deeper and better than ever before.

In your world, it's the people that make the difference, and that's true in our world as well.

At CommBank, we have a dedicated Not-for-Profit Sector Banking Team, focused on tailoring our products and services to meet the needs of not-for-profit organisations, with smarter credit, reduced fees and the same focus on market-leading innovation we're recognised for. Our goal is to help drive efficiencies that will deliver maximum benefit to your cause.

Your banking is in good hands thanks to our accredited not-for-profit sector bankers, our not-for-profit investment team, our specialist transaction bankers, our 24/7 on-shore service centre, and our dedicated switching team.



# ABOUT: OUR COMMUNITY

The Our Community Group provides advice, connections, training and easy-to-use tech tools for people and organisations working to build stronger communities.

Our partners in that work are grantmakers (government and philanthropic), donors, enlightened businesses, community builders, and – of course – not-for-profit organisations themselves.

A certified B Corporation and multi-award-winning social enterprise, Our Community offers:

#### **OurCommunity.com.au**

Australia's centre for excellence for the nation's 600,000 not-for-profits and schools: where not-for-profits go for help.

#### **Institute of Community Directors Australia**

The best-practice governance network for members of Australian not-for-profit boards, committees and councils, and the senior staff who work alongside them.

#### **FundingCentre.com.au**

The best place to go to get information on grants and fundraising in Australia.

#### **GiveNow.com.au**

Commission-free online donations for not-for-profits, and philanthropy education and tools for businesses, families and individuals.

#### **Australian Institute of Grants Management**

Information, inspiration and education for government, philanthropic and corporate grantmakers, including Australia's most-used online grants management solution, SmartyGrants.

#### **Australian Institute for Corporate Responsibility**

Creating and facilitating authentic connections between enlightened businesses and their communities.

#### **The Innovation Lab**

The engine room for seeding ideas to drive social change by doing old things better or new things first.

## Not-for-Profit Sector Banking

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**ourcommunity.com.au**  
Where not-for-profits go for help

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**Email** [NotforProfitSectorBanking@cba.com.au](mailto:NotforProfitSectorBanking@cba.com.au)  
**Visit** [commbank.com.au/notforprofitsectorbanking](http://commbank.com.au/notforprofitsectorbanking)

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